MFA on Outlook Mobile (iPhone)

After launching the Outlook Mobile client for the first time, the program prompts for the email address and takes the user to the login prompt:

🚛 Extended 😤 🔆 2:28 PM 7 98% 🔳 Not Office 365 ⑦ WASHINGTON STATE 🔊 UNIVERSITY ·· - - · / Username NID@devad.wsu.edu todd.weston Password Use NID password Remember me Sign In Need help signing in?

After entering credentials and clicking/tapping the Sign In button, MFA is prompted. *Besides authentication frequency, this step is the only new user experience step in the process.*



Once the factor is verified, the user is taken to the Outlook Inbox for normal email operations. This will not prompt again for 7 days from the time of authentication.

