WSU Endpoint Security Standard

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Keela Ruppenthall

Date: 06/12/2020
Revision History

<table>
<thead>
<tr>
<th>Version No.</th>
<th>Date</th>
<th>Description</th>
<th>Author</th>
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<tbody>
<tr>
<td>1.0</td>
<td>06/12/2020</td>
<td>Initial Release</td>
<td>Bryan Dent</td>
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<td></td>
<td></td>
<td>Keela Ruppenthall</td>
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Endpoint Security

Endpoint Security Standard

Background:
Endpoints (e.g., laptops, desktops, mobile devices) are a fundamental part of the WSU information system landscape. Endpoints are an important source of connecting end users to networks and systems and are also a major source of vulnerabilities and a frequent target of attackers looking to penetrate a network. User behavior is unpredictable, clicking a potentially malicious URL or modifying endpoint settings for personal preference increases the amount of unnecessary risk and the size of WSU’s threat landscape.

Endpoint security is the process of securing the various endpoints on an information system, often defined as end-user devices such as mobile devices, laptops, and desktop PCs, although hardware such as servers in a data center are also considered endpoints.

Purpose:
An information system is composed of many components that can be interconnected in a multitude of arrangements to meet a variety of business, mission, and information security needs. How these information system components are networked, configured, and managed is critical in providing adequate information security and supporting WSU’s risk management process.

Scope:
This policy applies to all Institutional business units, workforce members, and institutional information systems that collect, store, process, share, or transmit Institutional Data.
Standard:

1. All information systems administrators will create and maintain and endpoint inventory and determine classification for each endpoint.
2. Endpoints must be registered with the local WSU information systems administrator for each college or IT department.
3. All information system administrators will maintain and manage a configuration management process that includes, at a minimum, the following:
   a. Development of a baseline configuration for all endpoints.
   b. A change management process for tracking and approving configuration changes.
   c. Configuration Monitoring to ensure compliance.
4. Information system administrators must develop a patch management process that includes tracking and evidence capture of patch identification and application. For endpoints, vendor managed patching services may be used when available.
5. Information system administrators must capture audit logs and monitor endpoints as defined in the WSU Standard for Information System Audit Logging to provide compliance, audit and investigative evidence.
6. Any WSU confidential and/or regulated data must be retained and disposed of in accordance with WSU BPPM 90.01.
7. For WSU owned endpoint devices, software installation should be limited and controlled utilizing some or all of the methods listed below. The installation of software is a point where many vulnerabilities could be introduced into a WSU information system.
   a. Whitelisting – All software is checked against a list approved by the university
   b. Checksums – All software is checked to make sure the code has not changed
   c. Certificate – Only software with signed certificates from a trusted vendor is used
   d. Path or domain – Only software within a directory or domain can be installed
   e. File extension – Software with certain file extensions cannot be installed
8. Endpoint devices must employ principle of least privilege for access to WSU data and information resources.
9. Non-mobile endpoint access shall be secured and require physical key lock and/or password to enable when not in use.
10. Endpoint devices must encrypt any WSU Confidential and/or Regulated data at rest in accordance with Executive Policy #8, Data Security Policy.
11. Endpoint devices must have WSU data backed up to a storage location owned and maintained by a WSU IT department to ensure ongoing access and protection against loss of critical WSU data.
12. Endpoint devices must use encryption transfer protocols when transferring WSU Confidential and/or Regulated data in accordance with Executive Policy #8, Data Security Policy.
13. Backups that include WSU Confidential and/or Regulated data must be encrypted in accordance with Executive Policy #8, Data Security Policy.
14. Access points will be limited based on parameters defined in the WSU Authentication Management Standard.
15. Endpoints that do not require wireless usage should have wireless capability disabled prior to deployment.
16. Passwords should be set to a unique value per user that must be changed immediately after first use.
17. Mobile endpoint devices must have remote wipe capabilities.
18. Endpoint Protection Platforms (EPPs) must be used on all devices that access WSU resources and data, if available. These EPPs include:
   a. Anti-malware
      i. Anti-malware applications are part of the common secure configurations for system components. For platforms for which anti-malware software is not available, other forms of anti-malware such as rootkit detectors may be employed.
   b. Personal Firewalls
      i. Personal firewalls provide a wide range of protection for host machines including restriction on ports and services, control against malicious programs executing on the host, control of removable devices such as USB devices, and auditing and logging capability.
   c. Host-based Intrusion Detection and Prevention System (IDPS)
      i. Host-based IDPS is an application that monitors the characteristics of a single host and the events occurring within that host to identify and stop suspicious activity. This is differentiated from network based IDPS, which is an intrusion detection and prevention system that monitors network traffic for particular network segments or devices and analyzes the network and application protocol activity to identify and stop suspicious activity.
19. Restrict the use of mobile code
   a. Caution should be exercised in allowing the use of "mobile code" such as ActiveX, Java, and JavaScript. An attacker can easily attach a script to a URL in a Web page or email that, when clicked, will execute malicious code within the computer’s browser.
20. Any endpoint devices containing WSU Confidential and/or Regulated data that are no longer needed must be disposed of in accordance with Executive Policy #8, Data Security Policy.

Administrative:
The Office of the Chief Information Officer is responsible for the administration of, and the enforcement of compliance with this standard.

Definitions:
For further clarification on the terminology and definition of terms used within this document, please refer to the published glossary of terms associated with this document.
Exceptions:

Exceptions to this policy shall be managed and maintained by the Office of the CIO, following the processes outlined by ITS Change and Configuration Management Policy and ITS Exceptions Process.

Review Cycle:

This standard is to be reviewed every three years or on an as-needed basis due to changes to technology environments, business operations, or regulatory environments.

Appendix A: Glossary

<table>
<thead>
<tr>
<th>Acronym</th>
<th>Definition</th>
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<tr>
<td>CIO</td>
<td>Chief Information Officer</td>
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<td>CISO</td>
<td>Chief Information Security Officer</td>
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<td>EP</td>
<td>Executive Policy</td>
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<tr>
<td>EPHI</td>
<td>Electronic Protected Health Information</td>
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<td>EPP</td>
<td>Endpoint Protection Platforms</td>
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<td>FERPA</td>
<td>Family Education Rights and Privacy Act</td>
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<td>HIPAA</td>
<td>Health Insurance Portability and Accountability Act</td>
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<tr>
<td>IDPS</td>
<td>Intrusion Detection and Prevention System</td>
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<td>ITS</td>
<td>Information Technology Services</td>
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<td>NIST</td>
<td>National Institute of Standards and Technology</td>
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<td>OCIO</td>
<td>Office of Chief Information Officer</td>
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<td>PCI</td>
<td>Payment Card Industry</td>
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<td>PHI</td>
<td>Protected Health Information</td>
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<tr>
<td>URL</td>
<td>Uniform Resource Link</td>
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<tr>
<td>VP</td>
<td>Vice President</td>
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<tr>
<td>WSU</td>
<td>Washington State University</td>
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### Terms

<table>
<thead>
<tr>
<th>Term</th>
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<tr>
<td>Endpoints</td>
<td>Endpoints (e.g., laptops, desktops, mobile devices) are a fundamental part of any organizational system.</td>
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<td>Anti-malware</td>
<td>Anti-malware software employs a wide range of signatures and detection schemes, automatically updates signatures, disallows modification by users, run scans on a frequently scheduled basis, has an auto-protect feature set to scan automatically when a user action is performed (e.g., opening or copying a file), and may provide protection from zero-day attacks.</td>
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<td>Host-based Intrusion Detection and Prevention System (IDPS)</td>
<td>Host-based IDPS is an application that monitors the characteristics of a single host and the events occurring within that host to identify and stop suspicious activity.</td>
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