

WSU ITSAC MEETING - Minutes - approved

MEETING INFORMATION

Date: January 28, 2020
Time: 2:00pm – 3:30pm
Location: Zoom

1. Welcome and Approval of 12.17.20 minutes - APPROVED

Sasi Pillay

2. Phish testing

Rebecca Solen, Michael Walters

Proofpoint system was summarized:

- a) Threat simulation and phish simulation testing:
 - o Testing is limited to ITS at this time and includes reply training tips
 - o Monthly phish testing enterprise-wide is planned for the future
 - o Data includes clicks and responses and can calculate click rates down to subsets. In the future, we can deploy specific subsets with replies connected to selected trainings.
- b) Training modules:
 - o Service catalogue will be developed and available in the future
 - o Training will be customizable for specific subsets

3. Wireless Matching Fund Proposals - Approved

Den Bowker

- a) Den shared PowerPoint slide including funding proposals:
 - ✓ Proposals presented to ITSAC for approval - ALL APPROVED
 - i. Vetmed in Vet Teaching Hospital
 - ii. Carson College in Todd Hall
 - iii. College of Liberal Arts in Kimbrough Hall
 - ✓ Previously reviewed and approved wireless proposals:
 - iv. Voiland College in ETRL, Sloan, etc.
 - v. College of Liberal Arts in Fulmer
 - vi. College of Liberal Arts in the Aquatics Center
- b) Funds must be expended by June 20, 2021

4. Malwarebytes Update

Bill Rivers

- a) 15 groups currently using Malwarebytes with users managed by those individual groups
- b) Available to any group that wants Malwarebytes implemented. Send ticket to Crimson Service Desk for assistance.
- c) ITS strongly discourages downloading Malwarebytes onto personal devices
- d) Bill River's group will itemize usage for review before contract expires in November 2021
- e) Central funding will be requested in late spring or early summer 2021
- f) Contact Eric Jacobs for specific questions or if you would like to join the scheduled WSU and Malwarebytes open meetings

5. File Services

Bill Bonner

- a) Over the fall, a volunteer group reviewed current file service needs, products and pricing and a general service and scoping document was produced
- b) The service center renewal cost sheet offering cloud backed storage with the ability for local proxy for user driven workloads pricing will be out in the next quarter. Monthly billing could be offered.
- c) Day to day managed services is being examined by ITS and ATO group
- d) Update will be in the next several months with availability as soon as July 1, 2021
- e) Please reach out to Bill Bonner for discussion or questions.

6. DMARC/SPF/DKIM

Bill Rivers, Dan Hamilton

- a) Tools and protocols ITS uses to handle email
- b) WSU is starting this project, addressing tools and protocols ITS uses to handle email.
- c) The decided processes will affect users sending from wsu.edu
- d) Help is needed in identifying bulk email senders who send on our behalf. Service will be easy to turn on but would fail a lot of emails until senders are identified.
- e) A website and submission form is being developed and information will be collected from that site
- f) All sites and processes will be set up and then we will start looking at quarantining emails as they come in for individual verification
- g) Ability to send an email from wsu.edu is easy but we need a committee to determine the authorization of who can do this. This committee will be made up of ITS and constituents.
- h) There are many examples of third-party provider emails. There is currently a flag where we can see all the emails and Bill is monitoring this information.
- i) ITSAC members can discuss within their organization to help identify groups prospecting, canvassing and emailing on the university's behalf
- j) Contact Bill Rivers with questions

7. Intune Update

Kevin Imel

- a) Moving forward informally, transferring the pilot into production with currently 200 users
- b) We have uncovered the inability of Intune to manage MAC OS workstations
- c) MAM is very transparent to the end user - Grouper is getting close to completion. A well-thought out BYOB policy needs to be developed.
- d) Microsoft store has been approved to be added to the pilot. Initially we will be spending a lot of time researching and working on this.
- e) Co-management between SCCM and Intune MDM has been turned on and is being tested
- f) Policies that require management works well under Intune.

8. Office 365 Exchange Encryption Implementation - TABLED

Bill Rivers, Dan Hamilton

9. Microsoft Streams - TABLED

Bill Rivers, Dan Hamilton

10. Regulated Data Environments - TABLED

Sasi Pillay, Tony Opheim

11. Subgroup & Member Updates

Members

- a) This agenda item will be listed as #1 agenda item on the February ITSAC meeting agenda

12. Other:

a) Regulated data environments memo was shared and discussed

Dan Nordquist, Sasi Pillay

- FAQ sessions and forum will be forthcoming
- Contact Dan Nordquist with issues and concerns
- Bill Bonner has open hours times to offer assistance

b) Building Bridges Technology Conference 2021

Sasi Pillay

- The all virtual Building Bridges Conference will be held the week of August 2, 2021

c) Data analytics

Greg Neunherz

- Greg requests Sasi and Fran Hermanson provide ITSAC an update regarding data analytics, Tableau, and Oracle analytics