

CRIMSON SERVICE DESK Laptop Rental Program

Information Technology Services

Washington State University

CRIMSON SERVICE DESK, the laptop rental program operated by Washington State University (WSU) Information Technology Services (ITS), offers laptop rentals to WSU students. This provides an affordable solution to students who need computers for classroom and personal use on a short- or long-term basis.

CRIMSON SERVICE DESK is located in CUE 302. Laptops can be rented at CRIMSON SERVICE DESK Monday through Friday 8:00AM-5:00 PM. Changes to these times can be found on the CRIMSON SERVICE DESK website at <https://its.wsu.edu/csd/> For more information about the Laptop Rental Program, or to reserve a laptop, please visit CRIMSON SERVICE DESK in CUE 302, call 509-335-4357, or email CrimsonServiceDesk@wsu.edu.

Laptop Specifications:

All laptops are Dell models. They have minimum of 8 GB of RAM, and 125 GB hard disks. All operate Microsoft Office 2016. All rentals include a laptop, power cord, and carrying bag.

Software, Updates:

The Renter has admin control of the device, and if the Renter would like to add additional software to the rented property, the Renter is free to do so. During the term of a Laptop Rental Agreement, the laptop may prompt that updates are available to existing software programs. If updates are prompted that need administrative approval, the Renter should perform those updates as needed.