

WSU ITSAC MEETING – Minutes / Approved

MEETING INFORMATION

Date: March 1, 2019
Time: 10:00am – 12:00pm
Location: Pullman: Todd Addition 575; Zoom 172035013

MINUTES

1. Welcome/Introductions

Sasi Pillay

2. WSU Strategic Planning Dialogue (WSU Strategic Planning Dialogue and WSU Strategic Plan attachments)

Chris Keane, Erika Austin

- a. The goal is to have the WSU Strategic Plan draft to the regents within about a years' time
- b. We are moving to a model where budgeting is consistent with the strategic plan
- c. Although the current strategic plan expires 2019, the accreditation team has given us an extension until 2020 and specific guidance as summarized below:
 - a. Use fewer sub-goals
 - b. Review impact of goals
 - c. Review student outcome priorities
 - d. Continue to gather data and aggregate by campus
- d. IT specific comments are critical to this process

Conversation –

- 1) WSU Assumptions – #6 Technology:
 - a. Craig Howard - We are focused on technology and every conversation we have is constrained by budget. If we are really going to be a top 25 research institution, we need to invest in technology infrastructure.
 - b. Sasi Pillay – Access is our number one priority
 - c. Tony Opheim – Consumption is going up and the investments are not keeping up. We must manage expectations and work within the budget.
 - d. K.D. Joshi – The culture must change. If we want to create value, the mindset of the leaders must change.
 - e. Greg Crouch – We are an institution of research and we don't think about IT. IT is changing how we teach, and we need to position ourselves for future planning of instruction with IT as a foundation.
 - f. Greg Neunherz – We might want to consider a capital project on IT
 - g. Unless the University is willing to put money on IT on a consistent basis, this resource is always reactive
 - h. Chris Keane – Consider adding infrastructure to the strategic plan.
 - i. Chris Keane - Comments on data security?
 - i. Tom Ambrosi – We cannot accomplish the security or infrastructure goals without investment. We need to start changing the funding model.
 - ii. Sasi Pillay – Regulatory mandates are eroding the budget
 - iii. Ray White – We need to be aware that we don't let the budget conversation put aside the strategic conversation
- 2) WSU Core Values/Ideology/Mission Statement:
 - a. Bill Bonner – The mission statement is very generic and not unique to WSU – tie in characteristics of the state to what we do at WSU and how we serve our constituents
 - b. Greg Crouch – No mention of servant leadership or that we are meeting the needs of Washington. Tie in the land-grant mission.
 - c. KD Joshi – As a land-grant university, we need to bring community and public back into our mission. Nation and world are great, but community is very important.

- d. Bill Bonner – Ability to be flexible and adaptable to changes. Values do not need to be prioritized unless they are competing for resources.
 - e. Christopher Coons –Values are not easily measured
 - f. Greg Neunherz – We can always do better!
 - g. Sasi Pillay – Quality and excellence – we do what we can within our budget
 - h. K.D. Joshi – Are we sincere about it? We need to show that it matters - diversity exists, inclusion is a choice. The values need to be connected to actions.
 - i. Greg Neunherz – We must hold ourselves to the values and be accountable
 - j. Sasi Pillay - The words empathy and inclusion are missing
- 3) WSU Vision - Big Goal:
- a. Greg Crouch – It is not aspirational, but impossible. The barrier is so high.
 - b. Sasi Pillay – If we move up the scale in rankings, it will benefit our graduates
 - c. Bill Bonner – Increase the stature while maintaining opportunities for underserved
 - d. Tangibles could be listed
 - e. What can we do at the production level to help with the Drive to 25?
 - f. Erika Austin – A lot of people don't necessarily notice that the Drive to 25 metrics do encompass graduation rates, retention and student placement as well as research
- 4) WSU Core Themes/Outcome-Oriented Goals:
- a. Add infrastructure as a possible theme
 - b. Sasi Pillay – Very important theme is student experience and student success
 - c. Bill Bonner – What does institutional effectiveness mean? As an institution, we need measurable goals that we are wholly responsible for. Enterprise agility.
 - d. Greg Crouch - Accountability and transparency

Final thoughts –

- 1) Erika Austin – We are hearing consistent things as well as unique insights. She encourages further discussion.
- 2) “Land-Grant Universities for the Future: Higher Education for the Public Good” by Gordon Gee and Stephen M. Gavazzi – Copies of this book are available at the Office of the President. Please contact the Office of the President if you would like to obtain one of these books for your reading and reference.

3. Approval of 01.17.19 Minutes - APPROVED

Sasi Pillay

4. Mobile Device Management

Sasi Pillay, Craig Howard

- We started looking at MDM several years ago, but more and more devices are being used. The survey results clearly show that the expenditure needs to be made. We are going to look deeper into Microsoft in terms of the value in product. There is a good chance that we will be moving forward with Intune.
 - By fall, bringing up about 300 university owned devices
 - Craig Howard reminds us that we do have a deadline, but are interested in proof of concept
 - Sasi Pillay said that this is about device management rather than just mobile device management
 - Tony Opheim reminds us that the state is asking for this policy. We need to take the time to get the policy right.
 - Contact Craig Howard if you are interested in involvement with pre-pilot, pilot and production

5. Procurement Subcommittee Update

Greg Neunherz, Bill Bonner

- The subcommittee plans to draft a model for a funding process by the end of April. The draft will be presented to ITSAC and then presented to Deans and Chancellors by May.
 - The goal is to have interested groups do the leg work for software interest and then use the procurement subcommittee for final work
 - Bill Bonner – Committee will work with budget office and Don Holbrook. A weighted sum model of category of expense or fund or metric that would be broken down across the areas.

Other:

- **Mobile App Development Hack-a-Thon (MAD HAT)**
March 23rd - 24th, 2019, WSU Spark Building - Information - its.wsu.edu/mad-hat-event