

WSU ITSAC MEETING – Minutes - APPROVED

MEETING INFORMATION

Date: January 17, 2019
Time: 1:00 – 3:00 PM
Location: Pullman: Lighty 405; Everett: TBA; Tri-Cities: Floyd 247; Vancouver: VCL 219A; Spokane: SPBS 204.
The dial up number for all sites for this event is **777363**. If you are attending by phone, please call (509) 358-7935 or 8-7935, then enter the meeting id when prompted of 7363.

MINUTES

1. Welcome/Introductions/Approval of 11.29.2018 Minutes - APPROVED

Sasi Pillay

2. Office 365 3rd party applications


Tony Opheim


- a. Procedural document will be finalized and sent out to ITSAC

3. Accessible Technology (WSU Web Accessibility spreadsheets link below)

Wendy Steele, Sasi Pillay

- a. Please complete web accessible inventory spreadsheet by 3-1-2019 which includes information on domains, domain contact/owner, 3rd party websites, web forms and transaction pages
- b. Contacts - Wendy Steele at wsteele@wsu.edu or clint.young@wsu.edu in web communications
- c. Bill Bonner reported that CAHNERS pulled information from ITS DNS record system and suggested this process could be used, helping to automate the inventory process
- d. Wendy Steele, Bill Bonner, Tony Opheim and Rich Koenig to meet and collaborate

 This link will work for anyone in Washington State University (email.wsu.edu).


Accessibility
[Open](#)

4. AWS Academy

Bill Bonner

- a. Amazon Webservice Academy – possibly integrating into curriculum – certificate for existing degree seeking students (staff and faculty would do self-study) with the following focus:
 - Cloud foundation and architecting
 - Big data / data science
 - Software development
- b. Sasi reports that we have also been communicating with Apple, Cisco and Microsoft regarding establishing a Degree+ program
- c. Academic folks will collaborate around this process where tools are needed to fold in non-degree certificates and equivalence to a degree/transcript/documentation portfolio

5. Videoconferencing Infrastructure

Tony Opheim, Bryan Valley

- a. Sasi and Dave Cillay received verbal support for a site-wide license for Zoom from the President
- b. Initiative to secure site-wide Zoom license for all students, staff and faculty is proceeding
- c. In May, get all tech AMS support teams together to work on a plan for moving forward
- d. By next fall, all instructions served by AMS today, will be served by Zoom
- e. Pro-licenses for all student, staff and faculty as well as 150 room connectors, multiple 2-way conferences with up to 100 people, several 500 seat webinar licenses, and some 1-way 1000 seat licenses are part of the site license
- f. Zoom works in every conference room, using existing hardware
- g. Future goal - an integrated calendar with Zoom, 25 live and Outlook
- h. Appropriate governance is in place and the infrastructure sub-committee will be used to work on policies along with AMS techs and support teams
- i. Juan Zavala – Adobe and OKTA group could meet with Zoom groups so that accounts don't need to be re-created
- j. Zoom contract expected to be signed within the next month and within another 30 days, onboarding and migration of the current 1,000 licenses will begin
- k. For those who want to help shape and be involved in this conversation, reach out to Bryan Valley
- l. Zoom implementation timeline will be forwarded to ITSAC

6. WAN Update

Tony Opheim

- a. Research driven mission also benefiting web use in general
- b. Pullman centric – tuning our routing so that business logic, applications and flow dictate routing
- c. April 1st goal – link from Pullman directly to Seattle on a high-speed express lane for research
- d. Plans are underway to directly interconnect the Pullman campus with Spokane campus

7. Multi-Factor Authentication (attachment)

Mike Corwin

- a. Governance committee working on the policy around MFA and OKTA
- b. Bargaining unit employees would need to use a security key – 60-day notice for these employees will come from HRS for this change in workplace
- c. Bill Bonner will get historical data from universities who have already moved forward with this process
- d. Sasi Pillay suggests a yet-to-be determined supply of tokens could be made available
- e. Communications and user onboarding in OKTA will begin in early spring, 2019

8. Mobile Ecosystem (attachment)

Mike Corwin

- a. WSU Mobile - consolidating mobile apps into a mobile ecosystem. Presently available at app stores for ios and Android
- b. Hack-a-Thon, March 22nd - 25th (weekend after spring break)
 - i. Teaming and programming, app development, crowdsourcing and awards
 - ii. Reach out to Mike Corwin to be involved in Hack-a-thon

9. Modernization Update (attachment)

Mike Corwin

- a. Modernization dates were shared - started listening sessions August 2016, testing will begin in late 2019. Deploying - July 2020.
- b. Focus will be on training as well as on change management

10. Meeting adjourned