WSU ITSAC MEETING – Minutes - APPROVED

MEETING INFORMATION

Date: January 17, 2019
Time: 1:00 – 3:00 PM
Location: Pullman: Lighty 405; Everett: TBA; Tri-Cities: Floyd 247; Vancouver: VCL 219A; Spokane: SPBS 204.
The dial up number for all sites for this event is 777363. If you are attending by phone, please call (509) 358-7935 or 8-7935, then enter the meeting id when prompted of 7363.

MINUTES

1. Welcome/Introductions/Approval of 11.29.2018 Minutes - APPROVED
   Sasi Pillay

2. Office 365 3rd party applications
   Tony Opheim
   a. Procedural document will be finalized and sent out to ITSAC

3. Accessible Technology (WSU Web Accessibility spreadsheets link below)
   Wendy Steele, Sasi Pillay
   a. Please complete web accessible inventory spreadsheet by 3-1-2019 which includes information on domains, domain contact/owner, 3rd party websites, web forms and transaction pages
   b. Contacts - Wendy Steele at wsteele@wsu.edu or clint.young@wsu.edu in web communications
   c. Bill Bonner reported that CAHNERS pulled information from ITS DNS record system and suggested this process could be used, helping to automate the inventory process
   d. Wendy Steele, Bill Bonner, Tony Opheim and Rich Koenig to meet and collaborate

   This link will work for anyone in Washington State University (email.wsu.edu).
   Accessibility

4. AWS Academy
   Bill Bonner
   a. Amazon Webservice Academy – possibly integrating into curriculum – certificate for existing degree seeking students (staff and faculty would do self-study) with the following focus:
      • Cloud foundation and architecting
      • Big data / data science
      • Software development
   b. Sasi reports that we have also been communicating with Apple, Cisco and Microsoft regarding establishing a Degree+ program
   c. Academic folks will collaborate around this process where tools are needed to fold in non-degree certificates and equivalence to a degree/transcript/documentation portfolio
5. **Videoconferencing Infrastructure**  
*Tony Opheim, Bryan Valley*

- Sasi and Dave Cillay received verbal support for a site-wide license for Zoom from the President
- Initiative to secure site-wide Zoom license for all students, staff and faculty is proceeding
- In May, get all tech AMS support teams together to work on a plan for moving forward
- By next fall, all instructions served by AMS today, will be served by Zoom
- Pro-licenses for all student, staff and faculty as well as 150 room connectors, multiple 2-way conferences with up to 100 people, several 500 seat webinar licenses, and some 1-way 1000 seat licenses are part of the site license
- Zoom works in every conference room, using existing hardware
- Future goal - an integrated calendar with Zoom, 25 live and Outlook
- Appropriate governance is in place and the infrastructure sub-committee will be used to work on policies along with AMS techs and support teams
- Juan Zavala – Adobe and OKTA group could meet with Zoom groups so that accounts don’t need to be re-created
- Zoom contract expected to be signed within the next month and within another 30 days, onboarding and migration of the current 1,000 licenses will begin
- For those who want to help shape and be involved in this conversation, reach out to Bryan Valley
- Zoom implementation timeline will be forwarded to ITSAC

6. **WAN Update**  
*Tony Opheim*

- Research driven mission also benefiting web use in general
- Pullman centric – tuning our routing so that business logic, applications and flow dictate routing
- April 1st goal – link from Pullman directly to Seattle on a high-speed express lane for research
- Plans are underway to directly interconnect the Pullman campus with Spokane campus

7. **Multi-Factor Authentication (attachment)**  
*Mike Corwin*

- Governance committee working on the policy around MFA and OKTA
- Bargaining unit employees would need to use a security key – 60-day notice for these employees will come from HRS for this change in workplace
- Bill Bonner will get historical data from universities who have already moved forward with this process
- Sasi Pillay suggests a yet-to-be determined supply of tokens could be made available
- Communications and user onboarding in OKTA will begin in early spring, 2019

8. **Mobile Ecosystem (attachment)**  
*Mike Corwin*

- WSU Mobile - consolidating mobile apps into a mobile ecosystem. Presently available at app stores for ios and Android
- Hack-a-Thon, March 22nd - 25th (weekend after spring break)
  - Teaming and programming, app development, crowdsourcing and awards
  - Reach out to Mike Corwin to be involved in Hack-a-thon

9. **Modernization Update (attachment)**  
*Mike Corwin*

- Modernization dates were shared - started listening sessions August 2016, testing will begin in late 2019. Deploying - July 2020.
- Focus will be on training as well as on change management

10. **Meeting adjourned**