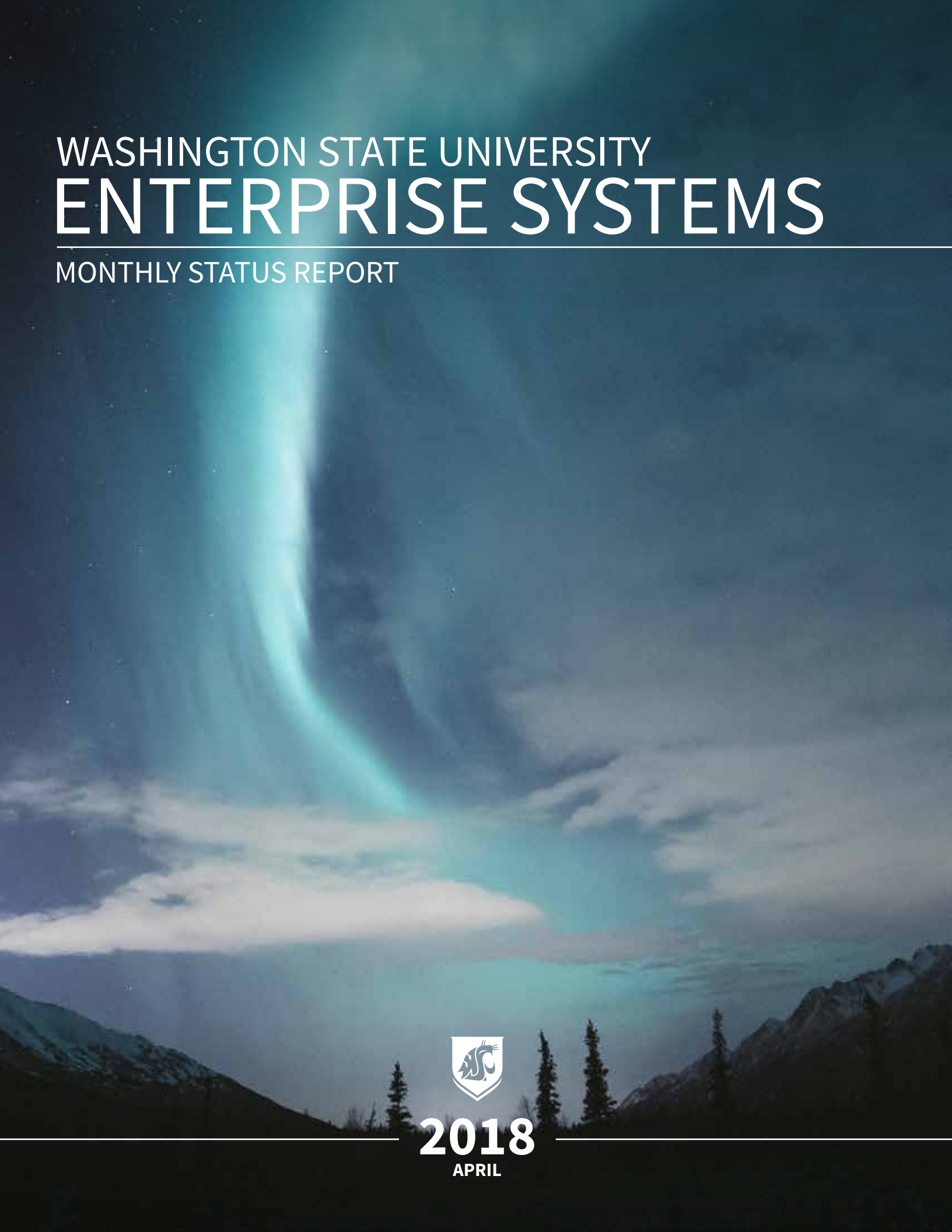

WASHINGTON STATE UNIVERSITY
ENTERPRISE SYSTEMS

MONTHLY STATUS REPORT

2018

APRIL

Focus

Teamwork

Respect

At **Enterprise Systems** we strive to be a **responsive provider** of **high quality technical solutions and services** to Washington State University.

Excellence

Balance

Integrity

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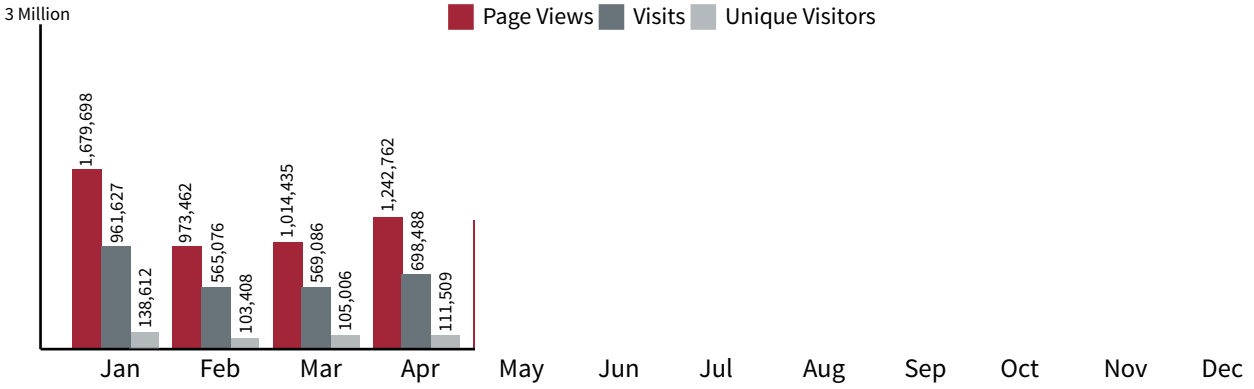
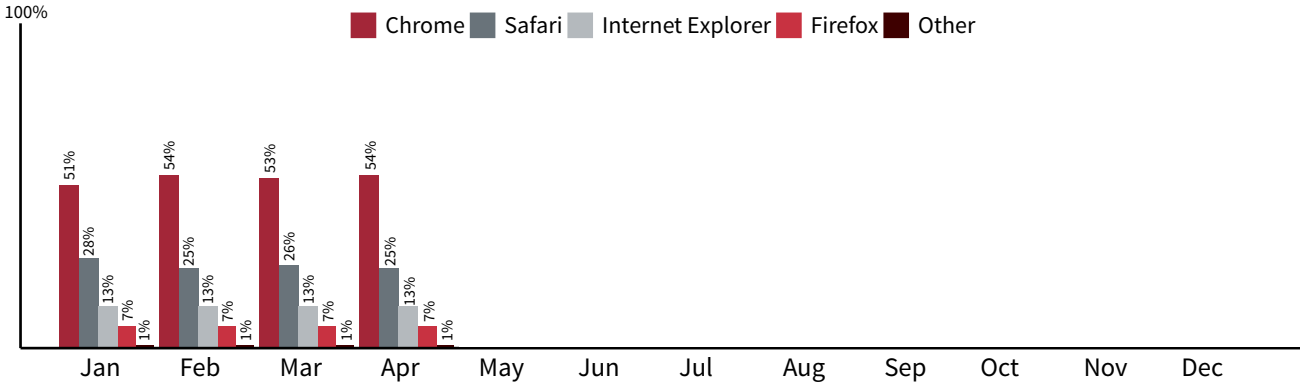
Student Information System

The following monthly statistics are analytics gathered from the student information systems web based application that is found at my.wsu.edu.

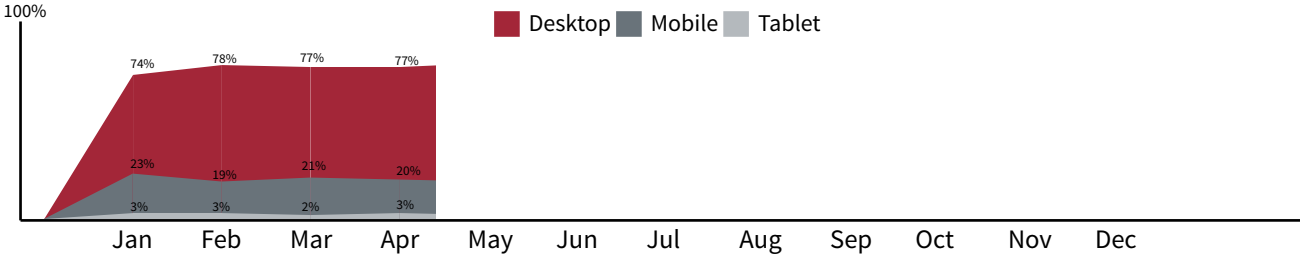
Visitor Statistics



Browser



Device



JIRA

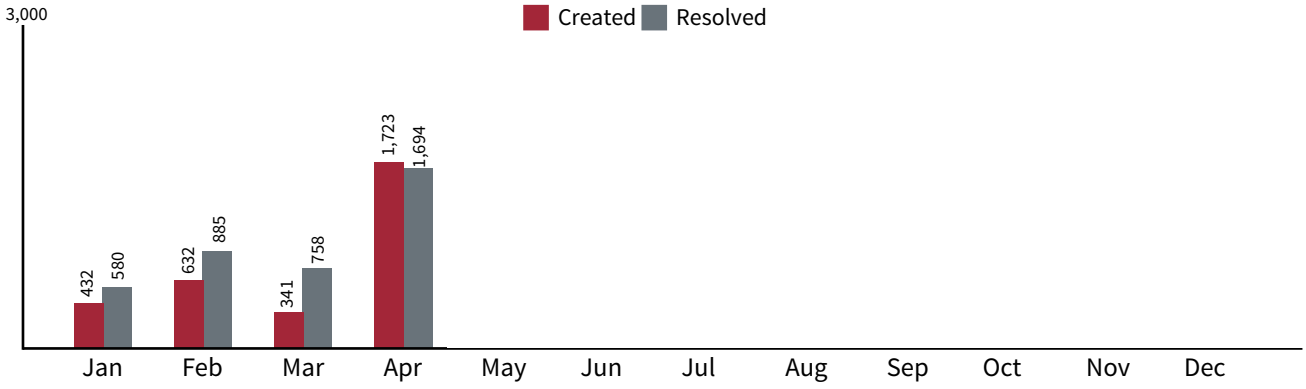
Enterprise Systems utilizes Atlassian products to manage our projects and service desk. JIRA is used to manage projects, service requests, technical and functional work within Enterprise Systems.

JIRA Service Desk

Enterprise Systems relies heavily on its service desks to provide responsive customer support. Our service desks funnel all of our work to the appropriate individuals within Enterprise Systems. Project requests, questions, bugs, and other issues are submitted via our service desks.

- 3,407 cases submitted
- 3,422 cases resolved

JIRA Issues - Not Including Service Desk



Academic Advisement

Advising Note Navigation

Simplifying the navigation between advising notes within myWSU.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: TBD
Project Update: A draft of the Project Charter has been created. This will be reviewed by the stakeholders and sponsors for approval.

Clean up Academic Progress Report

Update selected academic advising report to display requirements in one line only. This will simplify the student view of the report, changes automatically apply to classic and fluid views.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: TBD
Project Update: Charter has been approved and project plan is being constructed.

College of Education - Field Placements

The College of Education will create a responsive, centralized data system in order to systematically and comprehensively gather evidence on candidate learning, program operations, placement rates, clinical experiences, and candidate characteristics.

IN PROGRESS (MISSED DELIVERY)

Expected Completion Date: November 30, 2017
Project Update: Deliverable is in production. Meeting scheduled for Friday 3/2/2018 to help the College of Education begin tracking add-on endorsements within myWSU. Meeting will be at ITB with College of Education and Registrars Office.

Admission & Recruitment

Campus Solutions 9.2 Admissions Fluid

The Classic myWSU interface was designed years ago, prior to the general adoption of smaller screened devices like tables, iPads and smart phone. The self service experience on these smaller devices is poor. Each year, more and more users are accessing myWSU via smaller mobile devices as opposed to desktop computers with larger screens. FLUID is Oracle's design to meet the increasing demand for a mobile friendly environment. The new FLUID interface provides a responsive mobile-friendly interface to enhance the self-service experience and ensure that myWSU users can complete their tasks on any device. The myWSU environment was upgraded to Peoplesoft Campus Solutions version 9.2. Among other things, the upgrade to 9.2 delivers the functionality to enhance the user experience by offering fluid homepages, fluid tiles, and fluid pages. For several years, admissions offices across campuses and careers have desired a mechanism for displaying targeted information to applicants based on the status the application. Enterprise Systems has been unable to provide these services due to limitations of the current infrastructure. The FLUID interface, together with the coming decommissioning of the myWSU Portal environment, present an opportunity to reconsider and implement solutions that were previously undeliverable.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: TBD
Project Update: Enterprise Systems is meeting with Admissions offices to identify requirements for the technical and configuration options in Application Self Service. By April 13th all requirements should be identified

and built in to the project.

CollegeNet Application Bolt-on Separation

The admissions offices across Washington State University currently use using a batch load process to load admissions application into myWSU. The batch loan process runs through the CollegeNet bolt-on. The CollegeNet bolt-on was first applied to myWSU during the implementation of the student information system. In the last couple of years, Oracle delivered File Parser. File Parser can be configured to load admissions applications without the CollegeNet bolt-on. Currently, every time a department or CollegeNet make changes to fields in the applications and file layout the CollegeNet bolt-on must be reconfigured and fully tested to ensure functionality is still intact. By utilizing File Parser to load admissions application admissions offices across Washington State University will have increased flexibility on the information that loads in to the student information system.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: August 1, 2018
Project Update: Project is in progress. BUSN has completed testing and has approved the load. The GRAD school is currently testing only once a week. UGRD file mapping is being worked on CollegeNet is delivering test files in the new layout. We are still waiting on an updated INTL/IALC layout definition from CollegeNet. Technical work is being discussed and tasks created as needed.

The Project intent is to complete testing of these loads, we will complete the annual updates and roll both projects into PROD on 1 August.

Managing Admission Offer Acceptance

Design a configuration table in myWSU that will allow users options and flexibility for managing acceptance of admission offers using the following values: Academic Career, Campus, Admit Type, Admit Term, Student Type (Domestic or International).

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: April 30, 2019
Project Update: Oracle delivered an updated control that offers the ability to control which applicants may accept/decline their offers of admissions. This eliminates the need for custom development within myWSU. We will still need to modify the integration between myWSU and the external payment site and that work is underway. This will also delay the go-live of the project until May 2019.

WebCAPE

This project will track the work associated with the configuration of processes involved in the automated retrieval and uploading of WebCAPE scores into myWSU.

IN PROGRESS (MISSED DELIVERY)

Expected Completion Date: March 30, 2018
Project Update: Project has been put on hold for the last few months. Technical work has commenced and is about to be completed.

Business Intelligence

Business Objects Upgrade 3.1 to 4.2

Upgrade the Business Objects Environment from XI 3.1 to 4.2, including upgrading the database from SQL Server 2000 to SQL Server 2014.

IN PROGRESS (MISSED DELIVERY)

Expected Completion Date: September 22, 2017
Project Update: Enterprise Systems is meeting with Admissions offices to identify requirements for the technical and configuration options in Application Self Service. By April 13th all requirements should be identified and built in to the project.

Business Systems

Access to Unofficial Transcripts in myWSU

At a certain point after a student is no longer active in myWSU (Graduation for example) their security access is revoked and even if the Help Desk resets their password and they gain access to myWSU, they still can't access and print an unofficial transcript.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: TBD
Project Update: The project request has been approved and project charter is being created.

AIS Future Effective Address Changes

It appears that future effective address changes are not being brought down to AIS.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: TBD
Project Update: The project request has been approved and project charter is being created.

Integration Hub Replacement

Enterprise Systems is working to retire the myWSU Integration Hub which is being replaced by fluid. This change will save funds and provide a better user experience. The Integration Hub needs to be decoupled from Campus Solutions and ready to be shut down by July 1.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: July 1, 2018
Project Update: Integration hub page documentation has been completed. The technical team is focusing on migrating favorites in production, moving the Cohort EPM process, student worker application and RSA to campus solutions. Specific communications will be going out to tab and paglet owners to notify them of the change to homepages and tiles the first week in May.

Mapping Financial Accounts to MyWSU

The purpose of this project is to map Washington State University's Financial Chart of Accounts to General Ledger Interface Definitions on Item Types in PeopleSoft Campus Solutions (MyWSU).

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: TBD
Project Update: The project request has been approved and project charter is being created.

Revisit Blackboard Campus Solutions Integration Points

This project will review current integration points between Campus Solutions and Blackboard. If integrations can be improved or additional endpoints created this project will handle these changes.

IN PROGRESS (AT RISK)

Expected Completion Date: TBD
Project Update: No Update.

Supervisor ID Mapping

Modify the PERMS Position and Appointment management system to provide for an optional Supervisor ID associated with each position/ appointment. Validate this ID against a list of WSU IDs with active appointments. Make this Supervisor ID field mandatory at some point in the future. Modify the TEMPS Temporary Employee Position System to require a Supervisor ID for each appointment, instead of the current free-form name field. Validate this ID against a list of WSU IDs with active appointments. Provide monthly, automated, electronically delivered reports at the Org and/or Department level displaying all positions without existing Supervisor ID information. Provide reporting to detect errors and changes in supervisor information that requires manual correction.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: June 29, 2018
Project Update: SUPIDMAP Project is delivering one application with two central functions for HRS. The application will aid in building employee and supervisor relationships. Additionally, phase two of the project will deliver the functionality to track and updated end of year compensated balances. Development is currently in on its fourth sprint. Next week the HRS office will be able to take the first look at the supervisor ID mapping interface. Beta testing projected to be 3 weeks out. The team is working to complete the webservices that populated data to the supervisor ID interface, standing up the supervisor ID interface, and will be addressing security controls per project requirements.

Campus Community

No projects at this time.

Database Administration

Services to Database Report

The proposed “Services to Database Matrix” provides information that describes the Database systems and services that are provided and managed by the WSU Information Technology Services Database Management Services (DMS) Group. This documentation will support the management, and departments in reducing downtime, unexpected outages, and most importantly, a tool that will provide insight on dependent systems to reduce impacts to our customers. This information

will also provide a foundation for determining where the demarcation of services lies when bringing changes to the Change Control Board (CCB).

DEFERRED

Expected Completion Date: TBD
Project Update: Enterprise Systems has deferred this project until additional resources are available.

Enterprise Wide

Campus Solutions 9.2 Fluid Student Self-Service

Implementation of PeopleSoft Fluid User Interface for Student Self-Service. Fluid interface for Self-Service Admission/Recruiting and Administrative pages will be addressed in distinct projects.

IN PROGRESS (AT RISK)

Expected Completion Date: May 31, 2018
Project Update: Enterprise Systems is meeting with Admissions offices to identify requirements for the technical and configuration options in Application Self Service. By April 13th all requirements should be identified and built in to the project.

CFSL Membership Management

The Center for Fraternity and Sorority Life office at Washington State University is currently utilizing an Access database to manage chapter and membership affiliation information. Ideally, this information should be stored with in the student information system. A map of the database and required fields has been provided to Enterprise Systems to help aid with this transition.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: December 31, 2018
Project Update: Project requirements are identified as well as project scope. The technical and OBIEE reporting tasks have been added to the project. Technical resources will be identified next week and work will begin in the development of these on campus group relationships. The goal is to build a component that will not only meet the CFSL requirements but a component that can also be used by other WSU offices and departments that need to track organization/membership relationships.

E-Payables

Over a year ago Gerik Kimble in A/P started investigating a new payment method offered by several banking institutions to supplement normal check & ACH processing. For various reasons the project did not go forward then. With some recent decreases in budgeting levels for the next couple of FYs the project was reinitiated, and an RFP went out late last year. Bank of America was chosen and IT was brought on to begin discussions on implementation.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: August 31, 2018
Project Update: Project charter is being created and project plan is being constructed.

Enterprise Information Management

Information Technology Services (ITS) will lead an Enterprise Information Management (EIM) effort to structure and align all data and analytic initiatives to drive business outcomes and deliver enterprise success for Washington State University (WSU). This strategic effort will focus on

managing the University's information as an exploitable enterprise asset to be leveraged as a source of value and insight to improve decision making and maximize business investments and outcomes that lead to institutional advantages.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: TBD
Project Update: Project charter is being created.

ExLibris CampusM

Enterprise Systems will be implementing the new CampusM mobile application by ExLibris.

IN PROGRESS (MISSED DELIVERY)

Expected Completion Date: November 10, 2017
Project Update: Waiting on ExLibris to complete class search and enrollment.

FLIR

Enterprise Systems worked with ASIS several years ago to resolve FLIR issues. Upon the completion of this project students missing FLIR was minimal and manageable. The number of students missing FLIR has increased substantially and is no longer manageable through manual processes. ASIS has to dedicate considerable time to the management of FLIR. Enterprise Systems currently has multiple requests to fix FLIR issues. In order to organize the work around these issues, focus on the items that are most important and streamline the FLIR process a project has been created.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: July 1, 2018
Project Update: Project is currently on hold waiting for technical resources.

Handshake Student Data

Handshake (joinhandshake.com) is a hosted software solution for the management of career center operations. It enables students, alumni, staff, and faculty to search for job and internship opportunities. Handshake will be used institution-wide. Enterprise Systems is being requested to assist in the provisioning and regular updating of student data in Handshake. The data specification for Handshake is available here: https://documentation.joinhandshake.com/v1.0/reference#student-csv-file.

IN PROGRESS (MISSED DELIVERY)

Expected Completion Date: July 10, 2017
Project Update: Waiting on additional query adjustments before automation can take place.

INTO University Partnerships

Washington State University (WSU) has teamed up with INTO University Partnerships to recruit, enroll and retain International Undergraduate and Graduate students at WSU. INTO is the international study specialist. Each year, INTO assists thousands of students from around the world study at leading and well respected higher education institutions. INTO provides a strong support model, with centers and support teams situated on Campus and dedicated to international study success.

IN PROGRESS (MISSED DELIVERY)

Expected Completion Date: February 28, 2018
Project Update: Phase V- Is underway.

Maintaining Facility Information

Project to maintain facility information in myWSU.

IN PROGRESS (AT RISK)

Expected Completion Date: May 25, 2017
Project Update: After meeting on March 8th, it has been decided that the myWSU data that varies in Room Use codes and Station Counts will be adjusted to match the Facility data. Adjustments to Room Use codes, and Station Counts have been completed. Unique differences from the FAC data are now being updated in myWSU. Plans will also be developed to keep this information updated with Live 25.

myWSU Cancellation System

Develop a self-service cancellation system in myWSU.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: December 31, 2018
Project Update: The project team has gathered all requirements and compiled all information to help define the project scope. This week the team will reunite to being review the work that will need to be defined to deliver this project. Additionally, we will work with the Provost office and stakeholder committee to define specific cancellation reasons the team would like to present to the students.

myWSU Missing Person Contact

Under the Clery Act, Washington State University needs to provide all students in university housing the opportunity to provide a contact for missing persons purposes only. The student information system currently is not set up to track specifically missing persons contact information.

IN PROGRESS (MISSED DELIVERY)

Expected Completion Date: March 9, 2018
Project Update: Enterprise Systems is wrapping up the development requirements for the student page data entry view. The Staff page review of missing person contacts has been updated, a new tab will view-able under the Emergency Contacts page. This is where staff will be able to review only, the students missing person contacts. Security will control who gets access to see the new tab on the Emergency Contacts page.

Knowledge Base

Knowledge Base of Unified Enterprise Service Desk Program.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: August 31, 2018
Project Update: The scope statement and wire frame for the suggested Wisconsin KB integration has been approved.

Password Reset Software

Password Reset Software of Unified Enterprise Service Desk Program.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: TBD
Project Update: The charter has been approved. Basic requirements have been collected. Rory Wheelock is researching vendors that meet the requirements of the project. Okta has been identified as a potential vendor, and Rory is working through requirements to set up a meeting.

Unified Service Desk

Unified Service Desk of Unified Enterprise Service Desk Program.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: TBD
Project Update: Project tasks have been created, defined, and assigned to project team members. Initial project work will focus around creating the Jira Service Desk.

Washington State University College of Medicine

The Washington State University School of Medicine was established by the WSU board of regents in 2015, after the state legislature amended a 1917 statute that gave the University of Washington in Seattle the exclusive right to grant degrees in medicine in the state. The Washington State University School of Medicine is preparing to admit students for the first time. In order to accomplish this the student information system (myWSU) needs the different modules to be configured. This includes but is not limited to academic structure, admissions, student records, financial aid and student financials. The Washington State University School of Medicine will also be using Entrada as their learning management system. myWSU will need to provide information to Entrada.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: August 10, 2018
Project Update: The Instructor/Advisor Table configuration needs to be completed as well as the class meeting patterns for Fall 2017. Need to review Repeat Rules, Academic Standing, and Grade Roster processes. All applications for Fall 2017 have been loaded into myWSU.

eXplorance Blue

No projects at this time.

Financial Aid

Financial Aid Aggregate Portal

Washington Legislation passed the Student Loan Transparency act SB 5022 beginning on July 1, 2018. Student Financial Services is looking to leverage the changes to the myWSU student self-service changes to Fluid to introduce the required data in to the self-service view. Currently students are able to review financial aid awards and either accept or decline their awards in self-service, there is no area for the student to review aggregate data, this information is only visible to staff.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: August 31, 2018
Project Update: Enterprise Systems is working Student Financial Services to establish data definitions and define the administrative FA Aggregate portal in order to identify the technical work that will be need to develop this portal.

Financial Aid Packaging

In effort to continue to support automated student packaging and repackaging through the myWSU, Student Financial Services requests more control and understanding of the student information system configuration. Historically, Student Financial Services would submit packaging criteria to Enterprise Systems and tested the configuration put in to place by Enterprise Systems prior to releasing automated packaging on students' accounts. Today, criteria complexity is growing, changes to packaging occur more often, and Student Financial Services needs the tools to respond to quick changes packaging funding.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: December 31, 2018
Project Update: Enterprise Systems is working with Student Financial Services to identify project requirements for part two: Role Permissions - ensure that FA roles have access to all pages that will enable SFS staff to perform their job duties without undue hardship.

ISIR Page for WASFA

Washington State University – Student Financial Services office is looking to improve the quality of service and awarding to students who file a Washington Application for State Financial Aid (WASFA). Currently the WASFA information is stored and tracked externally from myWSU. If the WASFA data was stored in staging and processing tables like the ISIR, the office could process all WSU aid applicants from one system.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: December 31, 2018
Project Update: Enterprise Systems has an approved project scope. Contact with WASFA confirmed the department currently has no method of automating the retrieval of the WASFA files. Planning will have to accommodate for this limitation.

SAIG Automated MailBox

Enterprise Systems (ES) is exploring the possibility of applying a plug & play bolt-on to assist in automating a part of the FA-Module file import/export process that is currently ran manually multiple times daily. The import/export files are important student and institution information transmitted to the Department of Education processing centers for multiple financial aid processing needs. In addition to the bolt-on ES will also have to install a TD Client provided by the Department of Education to aid in the automated transmission of these import/export files through the Student Integrated Gateway (SAIG).

IN PROGRESS (CRITICAL)

Expected Completion Date: December 29, 2017
Project Update: Waiting on Oracle on Demand to install software.

Year Round Pell Grants

Section 401(b)(8) of the Higher Education Act of 1965 (HEA), as added by section 310 of the Department of Education Appropriations Act, 2017 (Title III of Division H of P.L. 115-31, the Consolidated Appropriations Act, 2017), allows a student to receive Federal Pell Grant (Pell Grant) funds for up to 150 percent of the student's Pell Grant Scheduled Award for an award year. This provision is effective beginning with the 2017–2018 award year. Additional Pell Grant Award Eligibility To be eligible for the additional Pell Grant funds, the student must be otherwise eligible to receive Pell Grant funds for the payment period and must be enrolled at least half-time, in accordance with 34 CFR 668.2(b), in the payment period(s) for which the student receives

the additional Pell Grant funds in excess of 100 percent of the student's Pell Grant Scheduled Award. For a student who is eligible for the additional Pell Grant funds, the institution must pay the student all of the student's eligible Pell Grant funds, up to 150 percent of the student's Pell Grant Scheduled Award for the award year. Note that the provisions of the new law state that any Pell Grant received will be included in determining the student's Pell Grant duration of eligibility and Lifetime Eligibility Used (LEU) in accordance with section 401(c)(5) of the HEA (also see Dear Colleague Letter GEN-13-14). Crossover Payment Periods A crossover payment period is one that includes both June 30 and July 1 overlapping two award years. If a student enrolls in a crossover payment period, the institution must consider the crossover payment period to occur entirely within one award year and must have a valid Student Aid Report (SAR) or valid Institutional Student Information Record (ISIR) for the selected award year. The choice of which award year the institution assigns to a crossover payment period ("header" or "trailer") can be made on a student-by-student basis, and the crossover payment period may be assigned to a different award year than the award year used for the student's other Title IV aid for that period. See Volume 3 of the Federal Student Aid Handbook for additional information on crossover payment periods. As noted, this provision is effective beginning with the 2017–2018 award year. Thus, an eligible student who is enrolled in the summer 2017 crossover payment period that the institution assigned to the waning 2016–2017 award year may not receive Pell Grant funds beyond 100 percent of the student's Pell Grant Scheduled Award for the 2016–2017 award year. However, a student who has exhausted his or her Pell Grant eligibility for the 2016–2017 award year and who is enrolling in the summer of 2017 should receive a Pell Grant award for summer based on their 2017–2018 Pell eligibility because the student will have additional eligibility later in the 2017–2018 award year.

IN PROGRESS (MISSED DELIVERY)

Expected Completion Date: January 18, 2018
Project Update: Anticipated configuration is complete, however, there has been no success establishing a process for awarding 2018 PELL dollars to the 2017 Summer term.

Graduate School

Graduate Research Management

The Graduate School and Enterprise Systems will begin utilizing the graduate research management module to track graduate students. This offers the ability to track candidates' time to degree, create assignments, and allow for the submission of electronic documents.

IN PROGRESS (MISSED DELIVERY)

Expected Completion Date: February 24, 2017
Project Update: Once the Portal is decommissioned, the Grad School will be able to launch their Service Request Dashboard within myWSU. The next phase of the project will focus on the implementation of the Thesis Management component, which includes work to automate the distribution of thesis ballots, offer self service exam scheduling for students, and provide electronic balloting for committee members.

Imaging

Imaging System Implementation Project

Oracle Middleware WebCenter Content, Enterprise Capture and client licenses will be procured and delivered to support the initial Enterprise Content Management needs of the University as it pertains to upgrading the existing Oracle IPM and Kofax Capture systems currently in place

supporting Admissions, Financial Aid and Student Enrollment document management.

IN PROGRESS (AT RISK)

Expected Completion Date: July 10, 2018
Project Update: The project has been broken into two phases. Phase one will be an initial implementation the new imaging system with ITS and Central Finance. This phase will allow these units to begin imaging financial documents into the production environment of the new imaging system. The proxy has been configured on the F5 and needs to be tested.

$ Student Financials

1098-T Changes for 2018

Beginning 2018 calendar year the IRS is requiring that Higher Education report payments in Box 1 rather than charges in Box 2 on the 1098-T form.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: February 1, 2019
Project Update: We are still researching and reaching out to find out how other schools have managed the change. Justin reached out to Oracle to get a run down of how the delivered process operates. This will give us a better understanding of what data is being used and how it is being manipulated.

Student Records

Managing Instructor Workload

This project will implement the proposals outlined in SRSD-1750 and SRSD-1751 to facilitate better management of Instructor Workload information.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: TBD
Project Update: Met with Corinna Lo today and reviewed project outcomes, which include:
1. A rule to ensure that Load Factor = 0 when Instructor Role is Administrative Support or Tutor.
2. A rule to ensure that the sum of all Load Factors for a class section = 100 when Instructor Edit = N.

myWSU PharmD/MBA Concurrent Degree

Configure PeopleSoft Campus Solutions to support Concurrent Career and Program Enrollment in myWSU for PharmD and MBA Degrees.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: August 15, 2018
Project Update: The Scope Statement for the concurrent PharmD/MBA Degree Project has been approved by the stakeholders. The Work Breakdown Structure and Communication Management tasks have also been completed. Work has been completed on the Student Records tasks, and is underway on Institutional Reporting. A meeting has been set for Wednesday 5/2 to discuss Career Records and transcripts for PharmD/MBA students.

WA Community Colleges Course Detail Automation

In the State of Washington, a majority of Community Colleges support the delivery of digital transcripts to the receiving school in a standard file layout. With a standardized file layout Washington State University may commence an automated process to accept the flow of transcript data from external Community Colleges in Washington. Currently, offices across the

university must enter this data manually, and automated solution would result in quicker processing and reduce data entry errors.

IN PROGRESS (MISSED DELIVERY)

Expected Completion Date: March 30, 2018
Project Update: We are in the testing phase. There has been a small change and request to the load. This will push back the due date and will require an app class for data validation.

Technical

Control M Upgrade

Enterprise Systems will be upgrading the Control-M software.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: September 5, 2018
Project Update: Project charter is being create.

Security and Visibility for Cloud Borders

Enterprise Systems has adopted, and will continue to adopt SaaS applications that support critical business functions for WSU. Key to making these systems work together is to provide integration among them, a function of PaaS and IaaS from various sources. Enterprise Systems has embraced a cloud-first development model for in-house development. All of these strategic choices lead to a de-facto expansion of the WSU border onto cloud infrastructure, which introduces a "blind spot" wherever access takes place between two clouds, or between cloud and an end user. We want to eliminate this blind spot, and meet the same or better capabilities for security and network visibility that we have achieved with our physical border, without introducing new complexity and performance problems. This project will explore, select, and use a security and network visibility strategy that has emerged as vendor-supported best practice for cloud environments.

IN PROGRESS (ON SCHEDULE)

Expected Completion Date: TBD
Project Update: Project charter is being create.

Projects Completed This Month

Blue 7 Migration

eXplorance blue will be releasing a new version of its software version 7. This project will track the work required to plan and implement the Blue 7 implementation.

OBIEE Migration from Portal

OBIEE currently uses Oracle Campus Solutions Portal to handle authentication and roles from Campus Solution for authorization. Enterprise Systems will be retiring the Portal in March requiring OBIEE to use an independent authentication method. Utilizing an independent authentication method will make OBIEE directly accessible to users. This separation will also help identify OBIEE as a data repository that encompasses more than Student Information data.

Paid Sick Leave I-1433

On November 2016, Washington state voters passed Initiative 1433 (I-1433) proposing an increase to the minimum wage and sick leave to all individuals employed in the state. For additional specific details regarding I-1433 visit lni.wa.gov/WorkplaceRights/Wages/Minimum/1443.asp. In anticipation of new sick leave policies Human Resources, Payroll Services, University Information Systems, Student Financial Services, and the Budget Office have been meeting to discuss Labor & Industries' developments towards this initiative in order to coordinate the university's response. Labor & Industries has begun to finalize policies around I-1433, at this point the Washington State University (WSU) Human Resource office is ready to request IT modifications outlined in this document to begin, I-1433 scheduled to be in effect as of January 2018.