

ITSAC Meeting Notes March 22, 2018

- 1) Approval of meeting minutes of February 22, 2018.
- 2) Tony led the discussion of the Endpoint Point Management whitepaper.
- 3) Discussed that Scantron service will not be terminated before another service(s) is available. memo review. CloudMark contract currently under review through the College of Arts and Sciences. Reaffirmed Christopher Coons' committee on Learning Technologies to take the lead in identifying a replacement(s) for the current Scantron service. Sasi to meet with Christopher Coons in finalizing the charge for this activity.
- 4) Discussion about ITS contract review process and how ITS sees some things but not others.
- 5) ITS Survey discussion – group to provide feedback on survey. **ACTION:** ITS will convert survey to spreadsheet.
- 6) Dean presented on NID creation for new employees and Theresa's message. This effort will create an NID within 48 hours of notification by the hiring official effective April 9, 2018. This improvement was welcomed by the ITSAC.
- 7) Discussion on how File Services are critical to the community at WSU. **ACTION:** Greg N. proposes to have ITSAC formally discuss new services that ITS should support including services such as file services.
- 8) Bill Bonner led the discussion on ITSAC, governance and service portfolio. If colleges are requested to bring projects to ITSAC, then ITS should as well. ITS and AOI did just that in bringing to the ITSAC the creation of a task force to look at Video Conferencing Technologies for WSU. ITS with IR will be presenting at the next ITSAC meeting on Data Governance. **ACTION:** ITSAC members can propose (sponsor?) services. Sasi recommended we start with the "I" in RACI (Responsibility, Accountability, Consult, Inform).
- 9) Tom Ambrosi gave a brief update on IT security. It evolved into a discussion about policy creation, including data governance. The President's Office is creating a streamlined policy on how to create Executive Policies.
- 10) Discussed the upcoming Microsoft Executive Briefing.
- 11) Network updates
 - i. Working with CAHNRS, achieved POP in the Westin Building in Seattle. This will lead to attractive pricing for WSU for content services as well as other IT services.
 - ii. K-20 will upgrade WSU to a full node resulting in a 40 gigabit backbone.
 - iii. The Governor has signed the House Bill 2664 giving the Ports authority to provide wide area network services to its constituents. This will help to create a WSU backbone with redundant high-speed connections to all WSU campuses and eventually all WSU Extension and Research Center locations.
 - iv. ITS will upgrade the core backbone on Pullman campus from 10 gigabit to 100 gigabit.