STUDENT INFORMATION SYSTEM STATS

Student Information System Statistics

- 107,563 unique visitors
- 733,390 visits
- 1,257,768 page views

Browser

- 54% Chrome
- 24% Safari
- 10% Firefox
- 11% Internet Explorer
- 1% Other

Device

- 83% Desktop
- 15% Mobile
- 2% Tablet

JIRA BUGS

JIRA Bugs Statistics

- 47 new bugs
- 22 bugs closed
- 15 bugs in progress
- 19 bugs ready for test
- 5 bugs ready for production
- 11 bugs have been deferred

JIRA STATS

JIRA Statistics

- 1040 issues created
- 1033 issues resolved
JIRA SERVICE DESK

JIRA Service Desk Statistics
- 698 cases submitted
- 714 cases resolved

Case Breakdown
- Academic Advisement
  - 39 cases submitted
  - 38 cases resolved
- Access Request
  - 107 cases submitted
  - 102 cases resolved
- Admissions and Recruitment
  - 118 cases submitted
  - 118 cases resolved
- Business Intelligence
  - 12 cases submitted
  - 15 cases resolved
- Business Objects
  - 1 cases submitted
  - 1 cases resolved
- Business Systems
  - 43 cases submitted
  - 46 cases resolved
- Campus Community
  - 37 cases submitted
  - 36 cases resolved
- DBA
  - 10 cases submitted
  - 11 cases resolved
- Enterprise Systems
  - 47 cases submitted
  - 56 cases resolved
- eXplorance Blue
  - 62 cases submitted
  - 67 cases resolved
- Financial Aid
  - 37 cases submitted
  - 38 cases resolved
- Graduate School
  - 7 cases submitted
  - 8 cases resolved
- Imagining
  - 19 cases submitted
  - 18 cases resolved
- Production Control
  - 0 cases submitted
  - 0 cases resolved
- Student Financials
  - 114 cases submitted
  - 118 cases resolved
- Student Records
  - 45 cases submitted
  - 42 cases resolved
Academic Advisement

**College of Education - Field Placements**
The College of Education will create a responsive, centralized data system in order to systematically and comprehensively gather evidence on candidate learning, program operations, placement rates, clinical experiences, and candidate characteristics.

**Expected Completion Date:** November 30, 2017

**In Progress (At Risk)**
Enterprise Systems is currently working on defining how the data will be housed in myWSU and how we will make that data available for the College of Education to generate their yearly PESB report. Enterprise Systems is waiting on the results of a patch from Oracle that will determine if we will be able to offer the College of Education a Workcenter. If the Workcenters become available in Production, we will provide training to the College of Education on how to use them to generate their reports. If the patch from Oracle is not a success, we will provide the College of Education with access to Query Viewer within myWSU and provide training for the College of Education to pull their own data to generate the PESB report. Project meetings are underway with a focus on building pages that will just be open to the College of Education to update or allow for information to be placed on students. The goal for this project is to eliminate data tracked at the College, Campus, and Department level.

**My Academic Planner Four Year Degree Plans**
My Academic Planner is a project designed to utilize information from the Washington State University Course Catalog in order to create 4-year degree plans accessible to students and advisors as the student progresses towards earning their degree. My Academic Planner tracks their progress and serves as a guide for them to complete all necessary courses for their degree in a timely manner. My Academic Planner will not only track progress within the student’s major requirements and university requirements, which include UCORE and Honors curriculum, but will also be capable of tracking the student’s GPA and writing portfolio as well as any minors, secondary majors, or certificates the student has expressed their intention to complete. The target date for this project is Fall 2017 and all programs should be configured and tested by April 2017.

**Expected Completion Date:** November 30, 2017

**In Progress (On Schedule)**
Academic plans continue to be built out in myWSU. Internal validation of plans has begun and errors are being corrected when found.
Admission & Recruitment

Emas Extract Version II
The custom process that currently generates the Emas extract files will be rebuilt as a Connected Query. The custom process will no longer be needed.
**Expected Completion Date:** October 28, 2016
After completion, Enterprise Systems has written seven queries for EMAS and are now verifying those queries in the current process. Kyle Hirayama and Chris Cordodor, from EIT, will be performing the verification. They will be comparing the results of the current process versus with the results of the new queries. Enterprise Systems may have to make slight modifications to the queries after they are compared. This process is expected to last for at least a month.

Guest Log-in for Evaluate My Transfer Credits
The Office of Student Success and Transition alongside Washington State University’s Transfer Clearinghouse have been working towards a solution to allow students to be able to evaluate their transfer credits using information from the Student Information System, myWSU. The Enterprise Systems project Evaluate My Transfer Credits was initiated over two years ago to assist with transfer credit evaluations. The Evaluate My Transfer Credit project was able to successfully activate the Evaluate My Transfer Credit component, unfortunately the component has not been made available to students due to modifications and bugs that the Enterprise Systems team continues to work on. Additionally, the component has also not been released to allow time for more transfer course equivalencies to be added to the database to ensure the information is up to date. Pending the transfer course equivalencies updates, students will be able to generate reports with accurate reflections of their progress toward a degree. The Guest Log-in for Evaluate My Transfer Credits project is the result of an effort to transition the previous project to a new Project Lead, Implementation Manager, and Project Manager. This project will allow current students and prospects (without a user account) to visit the transfer credit evaluation page. Additional functionality to make the tool more user-friendly is also a project priority. The transfer credit evaluation tool should be simple for students to use. Students should be able to apply the transfer credit model generated in the evaluation process and add those credits to a 4-year plan/what-if report.
**Expected Completion Date:** February 1, 2017

Mobile Application - Admissions
This project will track the work necessary to implement an admissions section in the mobile application.
**Expected Completion Date:** August 1, 2016
The application was not moved to the application store in November due to some build issues. There is one remaining item that needs to be fixed prior to moving to the application store. Enterprise Systems expects to have the application in the stores this month for beta testing.

SAT - Accommodate Redesigned SAT
This Project focuses on the work necessary to accommodate the changes introduced with the redesigned SAT.
**Expected Completion Date:** September 30, 2016
Enterprise Systems will be coordinating with the Admissions Office to decide when to migrate the remaining deliverables into production. The Auto Eval process will be reconfigured to use BESTACT and BEST test scores. A handful of queries have been identified that will need to be updated once test score congratulation has been updated in production.
Business Intelligence

OBIEE Report Conversion to SDW
The purpose of this project is to first convert as many reports as possible that are built off of Campus Solution Views to be built instead out of the new Student Data Warehouse. After this portion of the project is finished we will go through and begin converting all other warehouse reports that were previously built out of delivered Subject Areas to instead be built out of the new Student Data Warehouse.

Expected Completion Date: August 12, 2016
- In Progress (Missed Delivery Date)

All of the reports have been converted in OBIEE. Enterprise Systems push to get the SDW reports approved by their owners was very successful. Every report owner minus the registrars office was able to complete their review and approval. We will be working with the registrars office to complete their review this month.

Business Systems

Business Objects Upgrade 3.1 to 4.2
Upgrade the Business Objects Environment from XI 3.1 to 4.2, including upgrading the database from SQL Server 2000 to SQL Server 2014.

Expected Completion Date: December 16, 2016
- In Progress (At Risk)

Enterprise Systems is currently working to get the data load (SSIS) deployed to our new prod server (uiss-batch-prod1). Enterprise Systems is changing how we copy the data from the 'load' database to the 'reporting' database. Enterprise Systems is also implementing an Always On Availability Group in SQL Server to allow for a much shorter outage for the users everyday as the data warehouse is refreshed. Enterprise Systems DBA team is helping to sort out the process. The DBA team will also be loading data to the new server after the SSIS packages are deployed. Enterprise Systems production control will be assisting with setting up the Control-M processes to copy external data files to the batch server and execute the SSIS packages daily. Once Enterprise Systems has the batch server running daily, we will be configuring BO 4.2 to connect to the new reporting database.

Deferred Compensation
Washington State Legislature passed legislation that all new full-time employees hired January 1, 2017 or later are to be enrolled in the Deferred Compensation Plan at a 3% contribution rate unless they opt out, or elect a different percentage. WSU will partner with DRS/Empower to inform them of new full-time employees (need to be clearly defined), and DRS/Empower will contact new employee about the 30-day opt out period. The benefit will start at the end of the 30-day period, and not be retro back to the date of hire. Empower will allow a 90-day period for employees to say they do not want to participate, and the employee will be refunded. WSU would submit a pay cycle submission of new hires. Payroll systems will need to be modified to allow percentages. With this change, existing participants will be able to elect a percentage as a contribution vs. a dollar amount, which is what they have elected to date.

Expected Completion Date: January 6, 2016
- In Progress (On Schedule)

DRS provided answers to many of the questions that WSU had concerning deferred compensation. DRS will be responsible for tracking allocations and total amounts. A process needs to be defined for refunding over payments. The current reporting process to DRS will work with some minor changes by Enterprise Systems. The main changes that need to occur are to the mainframe configurations to allow for percentages. The busiest time will be the first pay cycle in January when all of these charges are applied for the first time.

MetLife Life Insurance
Health Care Authority has contracted the Life Insurance PEBB benefits to MetLife as of January 1, 2017. MetLife will function as the plan administrator, and WSU will be working with them directly vs. through HCA. This project
will include: providing a list of our current employees’ insurance coverage to propagate current enrollments; modifying payroll deductions with new fields; setting up billing, remittance and payment files and schedules; and testing. Existing employees will be allowed to make changes during Open Enrollment, so much of the work will need to be completed by mid-October, 2016.

**Expected Completion Date:** January 6, 2017

**In Progress (At Risk)**
Communications have gone out via MetLife and open enrollment has occurred. Due to MetLife portal issues Human Resources had a large influx of paper processing. Enterprise Systems is still waiting for some answers from MetLife. Testing of the charge file exchange process has begun. The busiest time will be the first pay cycle in January when all of these charges are applied for the first time.

**Windows 2003 Migration**
Design and implement new Windows Server infrastructure, and migrate all Windows applications to a non-deprecated infrastructure.

**Expected Completion Date:** May 1, 2016

**In Progress (On Schedule)**
The Project Team is focusing on webapps and web services migration, specifically work on Central Stores and ALEKS has begun. Tasks on the project continue to be evaluated to determine if there is still a need for items to be migrated, specific items that will not be migrated are being closed with an identification that the process would not be done. Tasks that will not be completed are determined based on discontinued use or need.

**Campus Community**

**Address Update Via File Load**
University Receivables collectors receive address updates from the collection agencies they work with. These files can be in .CSV or .XLS formats. Receivables would like to be able to take those files and automate an update process in lieu of entering them manually one by one.

**Expected Completion Date:** July 3, 2017

**In Progress (On Schedule)**
Enterprise Systems is working with the University Receivables office to outline a project plan and begin work on the development of this new functionality.

**ATLAS - Aspiring Teachers**
The Aspiring Teacher Leadership and Success (ATLAS) program at Washington State University is a federally-funded TRIO Student Support Services grant. It serves students seeking their first bachelor’s degree in the field of teacher preparation. ATLAS provides exclusive opportunities for future teaching professionals to participate in success advising, exemplary utilization of resources, and institutional activities designed to prepare them for excellence in college and career. Students eligible for ATLAS are first-generation or low-income students, or students with a disability. The program will require resources within myWSU to allow students and ATLAS Advisors the ability to view a students progression within the ATLAS program.

**Expected Completion Date:** TBD

**Deferred**
The project has been placed on hold and deferred until the INVEST In Success project has completed all of the major processes required for the program to run successfully.

**IALC Expansion**
In spring 2015 IALC (Intensive American Language Center) a division of the Department of International Programs (IP) went live in myWSU. They had operated for years outside of WSU in their own FoxPro system without being integrated into the WSU systems. This made it difficult for IP to track international student requirements and understand their English language skill level. Having the students in myWSU meant that they could report and track
the information as well as matriculation rates to Undergrad and Grad levels of those students who participated in IALC. The understanding at that time was that there were conversations happening and hope to expand to other WSU campuses. That has happened and Tri-Cities will be opening a center beginning Spring 2017.

**Expected Completion Date:** December 30, 2016

- In Progress (On Schedule)

3Cs have been moved into production. Enterprise Systems met with IALC on November 16, 2016 to get them set up to allow them to schedule IALC courses on Pullman and Tri-Cities campus and update attendance records. They will meet again next week to discuss issues with milestones. Enterprise Systems is finalizing updates and enrollment still needs to be tested. Testing will consist of making sure that fees calculate correctly and drops process as expected. Once this has all been finished the project will be complete.

**Invest in Success**

Invest in Success is a grant program that aids qualifying Washington residents and low income students by teaching them financial responsibility. It also provides a 1:4 match of institutional and federal grant funds with 1 part student/family contributions. Monies are held at Washington Trust Bank and tracked by Provosts Office. The students do not have direct access to the funds but can request fund distributions. The funds can be used for books, tuition, computers, etc. myWSU will be used to track communications, allow application filing, provide agreement tracking, provide reporting and possibly account balance and transaction tracking.

**Expected Completion Date:** December 1, 2016

- In Progress (On Schedule)

The INVEST application form needs to be reviewed and migrated to Production. There are several maintenance queries that need to be constructed. The activity center needs to be updated to utilize the application form fields and handle multiple accounts. Enterprise Systems is working on getting these remaining pieces in place.

**Database Administration**

**Services to Database Report**

The proposed “Services to Database Matrix” provides information that describes the Database systems and services that are provided and managed by the WSU Information Technology Services Database Management Services (DMS) Group. This documentation will support the management, and departments in reducing downtime, unexpected outages, and most importantly, a tool that will provide insight on dependent systems to reduce impacts to our customers. This information will also provide a foundation for determining where the demarcation of services lies when bringing changes to the Change Control Board (CCB).

**Expected Completion Date:** April 3, 2017

- In Progress (On Schedule)

This project is currently in the questionnaire phase of the project. Once the questionnaires are complete, Enterprise Systems will start to meet with departments individually to go over the questionnaires with each department’s data custodian. The goal for this project is to document the current database infrastructure across all WSU campuses supported by the Enterprise Systems.

**Enterprise Wide**

**College in the High School**

WSU Tri-Cites operates the College in the High School program, which provides a way for high school students to take WSU classes from their WSU Certified and WSU supervised high school instructors and earn WSU transcripted college credit. This project provides SIS support, System integration, automation and procedure in support of the program.

**Expected Completion Date:** TBD

- In Progress (At Risk)
Enterprise Systems is working with College in the High School to build the file mapping process that will load the list of exported student information from Canusia to myWSU. Both parties will work together to solidify a realistic delivery date.

**Direct Deposit Consolidation**
Enterprise Systems has been asked to consolidate direct deposit information into myWSU. This project will coordinate work required to move direct deposit information from the travel system and payroll into myWSU. It will also facilitate the configuration and testing of systems outside of myWSU that will utilize the direct deposit information to ensure that processing will not be interrupted.

**Expected Completion Date:** TBD

Deferred

After confirming that Payroll for North America is no longer available in the latest release of Campus Solutions the project has been placed on hold. Enterprise Systems is working with Payroll, Student Financials and Travel to determine the best alternative solution. Work on the project will resume in January.

**Mainframe Upgrade**
The Washington State University mainframe hardware and portions of the software are currently out of date and need to be upgraded. Information Technology Services is responsible for upgrading the software and the hardware as well as maintaining the mainframe. To ensure that the mainframe continues to run and support core services on campus these upgrades are required. It has been determined by Information Technology Services leadership that the best course of action is to move the mainframe to a cloud hosted solution.

**Expected Completion Date:** December 1, 2017

**In Progress (On Schedule)**
Enterprise Systems is working with several vendors at this time to explore different mainframe upgrade paths. A focus has been placed on upgrading mainframe software products such as Control-D / Control-M and CICS. These upgrades will begin in December. The mainframe team has been cataloging software, applications and mainframe modifications as well as cataloging source code. This will provide WSU with a solid resource as we move forward in the project.

**Washington State University College of Medicine**
The Washington State University School of Medicine was established by the WSU board of regents in 2015, after the state legislature amended a 1917 statute that gave the University of Washington in Seattle the exclusive right to grant degrees in medicine in the state. The Washington State University School of Medicine is preparing to admit students for the first time. In order to accomplish this the student information system (myWSU) needs the different modules to be configured. This includes but is not limited to academic structure, admissions, student records, financial aid and student financials. The Washington State University School of Medicine will also be using Entrada as their learning management system. myWSU will need to provide information to Entrada.

**Expected Completion Date:** December 22, 2017

**In Progress (On Schedule)**
Enterprise Systems has begun the process of building out the academic structure in Production. Certain portions of the academic structure are required to be in place in order to admit a student. By adding the academic structure to production we will be able to do testing in MTC-TST and the data will be refreshed in this environment each week. The College of Medicine will begin approving applications for interview December 16, 2016. The approved applications will be loaded into myWSU.

**eXplorance Blue**

**Blue Tooling**
Project to track the creation of tooling in myWSU to support course evaluations delivered via the Blue course evaluation system.
Deferred
The project has been deferred.

Financial Aid

Financial Aid Accept Decline Awards Self Service Messaging
Have a page come up after the student hits submit on the Accept/Decline Award that then would provide the information for each of the actions related to the loan item type (i.e. if they accepted the Staffords-MPN/Entrance info, if they declined the PLUS- what to do to have them re-offered in the future, etc.). Since that would be a bolt on page, rather than a mod to the delivered self service page, it would be easier to implement as well as maintain. Also create a page that Student Financial Services would maintain with the messaging, so they can update it whenever they need/want to. Alert a student to next steps after they choose submit on the Accept/Decline Award page in Self Service. Project updated to utilize Notification Framework to provide the notification vs. having a static page come up (which was the original plan as a bolt on to Self Service).

Expected Completion Date: June 1, 2016

In Progress (Missed Delivery Date)
Notifications were turned on for the Student Service, Accept/Decline page on August 29, 2016 and email notifications began sending while students were taking action and the last task was closed for this project. Unfortunately, the actions students were taking caused issues (duplicate emails, clicking submit when they weren’t accepting or declining loans). Therefore a decision to turn off the notifications on August 30,2016 by Enterprise Systems and Student Financial Services so notifications stopped that day. After discussion with the team, the technical work to modify some settings was done and is now being tested. Changes were made to the notification process so that it only sends notifications when a student actually accepts or changes data for their loans. This was tested and now works as designed. In testing, we discovered that email notifications are getting stopped by ProofPoint and not being delivered. We have been working with CougTech to determine how the emails can be white-listed before going live in production. CougTech has tried a couple of things but the emails are still getting caught. We will continue to work with them on a resolution. Once that is resolved and Student Financial Services is ready for us to turn it on, we will do so.

SNG SAP Enhancement
Project to track the creation of tool that will be able to collect the required reporting data for State SAP.

Expected Completion Date: December 30, 2016

In Progress (On Schedule)
All development required to execute State SAP for Fall 2016 grades has been completed and turned over to testing by functional Enterprise Systems staff and Financial Aid staff. The official processing day in Production is scheduled for 12/21/16, the day after official grades are processed and recorded in myWSU.

Imaging

Imaging System Proof of Concept
Enterprise Systems will build a prototype of the next state architecture for the WSU Imaging System on a virtual environment using Red Hat Linux and the current generation 12c Oracle Webcenter Content platform. The prototype will be used for Proof of Concept activities, exploratory analysis, and training that will all feed into a separate project to implement a next state architecture Enterprise imaging System for WSU. The preferred architecture for the prototype will be VM based and will rely on our existing enterprise licensing using Redhat Enterprise Linux (RHEL) and our current licensed version of Oracle DB.

Expected Completion Date: March 30, 2017

In Progress (On Schedule)
The project charter has been completed and approved and a project plan has been constructed. The first milestone
is on track to be completed the first week of December. Deliverables for that week will include tasks that fall under the first milestone, IPC-2 Installing a Proof of Concept Instance. These tasks include: provisioning VM’s by configuring HD/RAM/CPU, configuring the network and firewall, and installing and configuring OS/DB.

**WSU Imaging System Transition**
WSU has operated the existing document imaging system for approximately fifteen years. Before the transition, the system was administered by Enrollment IT, a departmental IT organization that primarily serves Admissions and Student Financial Services. Enterprise Systems acquired the imaging system on November 28, 2016. The transition project will ensure that everything that is needed to maintain the current imaging system is migrated to Enterprise Systems.

**Expected Completion Date:** December 30, 2016  

- In Progress (On Schedule)

Enterprise Systems has taken over day to day support of the system. Enterprise Systems staff members are working to get their Kofax certification. Kofax certification is not required to support the Imaging System, but team members feel that it would be nice to have. Enterprise Systems is currently learning about ongoing issues and how to handle them.

**Graduate School**

**Build Academic Advising Reports for the Graduate School**
An Academic Advising report will be built for all graduate certificates, masters and doctoral degrees in the graduate career.

**Expected Completion Date:** August 1, 2017  

- In Progress (On Schedule)

Enterprise Systems is meeting with each department to help facilitate the review process. When issues are found changes are made to the report and the reports are then validated.

**FERPA for non-WSU individuals**
With plans to grant myWSU access to external committee members, the Graduate School has requested a process that will allow non-WSU employees, particularly those serving on graduate research committees, to review FERPA guidelines and provide an electronic signature to agree to comply with the terms and conditions without being required to take the FERPA test that all WSU employees must take.

**Expected Completion Date:** July 29, 2016  

- In Progress (Missed Delivery Date)

This has been moved to production and it needs to be validated in that environment. Once it has been validated in production the project will be complete.

**Graduate Research Management**
The Graduate School and Enterprise Systems will begin utilizing the graduate research management module to track graduate students. This offers the ability to track candidates’ time to degree, create assignments, and allow for the submission of electronic documents.

**Expected Completion Date:** February 24, 2017  

- In Progress (At Risk)

Once the FERPA piece has been validated they will be able to begin moving the committee members portion of the project forward again. Oracle has provided a solution for the workcenter issue. The solution has been installed in test and we are ensuring that it is working.
Student Financials

1098-T Calculation Override Process
The 1098-T Calculation Override Process project is scheduled for delivery by December 31, 2016, in order to be available to Administrators for 1098-T Calculation in January 2017. Enterprise Systems, University Receivables and Student Financial Services have discussed goals and objectives of project, and a Project Charter is in development.

Expected Completion Date: December 31, 2016

In Progress (On Schedule)
The University Receivables office continues testing the 1098-T Calculation Override Process. Pending testing results this project should be delivered on time.

External Agency Collection Fees
Integrated information in SIS from collection agencies will allow the generation of accurate account statements when agencies request proof of debt from WSU. Proof of debts are submitted to the courts when suits are authorized on students’ accounts. WSU will have the ability to deliver accurate statements of accounts with collection agencies without having to contact each agency directly. Once charges on students’ accounts are accurate in SIS, a query would provide the data needed in order to submit accounts to collection agencies. Above all, an integrated system will save staff time and eliminate data and coding errors that occur when this information is entered manually in SIS. The reduction of workload as a result of this project is in parallel with the University Receivables Office strategic goals of efficiency and customer service enhancements.

Expected Completion Date: July 1, 2017

In Progress (On Schedule)
The project charter has been completed. Enterprise Systems is working with the University Receivables office to build a project plan and begin work on the project.

Interest Charges On Robinson/Regents Loans
Students who are granted the Robinson/Regents emergency loan by the Dean of Students office have to sign a Master Promissory note. All the Promissory Notes completed to date state that if the loan is not paid in full by the due date, interest would start to accrue at 12% per annum (1% per month). Because the configuration for the interest fee never occurred in the Student Information System, students have not been charged with the accrued 12% per annum (1% per month) interest fee on past due Robinson/Regents emergency loans.

Expected Completion Date: March 1, 2017

In Progress (On Schedule)
The project delivery date has been extended to March 1, 2017. Enterprise Systems continues work on cloning and modifying the WSU Late Fees page.

Service Indicator To Remove Late Payments
This project will explore placing a service indicator on an account to remove late payment fees rather than have to remove them manually. A service indicator would prevent any additional late fees from charging in a specific term, valid for late payment fees for the specific term only. All late payment fees for previous terms would continue to be removed manually. A manual process will also be used if some late fees were being removed from the account, for example if the decision is made to waive only the second and third late fee but not the first.

Expected Completion Date: December 30, 2016

In Progress (On Schedule)
The new Service Indicator process will not be running in production until Spring 2017. Enterprise Systems expects to have all of the work completed in the first week of December. The project will be delivered a couple of weeks before the desired delivery date.

WSU Payment Plan Pilot
The WSU Payment Plan Pilot is scheduled for delivery by December 31, 2016, in order to be available to Students...
and Parents for 2017 Spring Semester. Enterprise Systems has started process of working with Stakeholders to develop the Project Charter and baseline, proof of concept for review.

**Expected Completion Date:** December 31, 2016

**In Progress (On Schedule)**

University Receivables, Housing & Dinning, and Enterprise Systems have all begun testing the payment plan component and are receiving favorable results. The accounting systems will begin testing mid December. WSU’s student pilot population has been invited to participate via email and letter. All student inquiries are being directed to the University Receivables office.

**Student Records**

**No Projects at this Time**

**Technical**

**Mulesoft**

Project will implement Mulesoft as Enterprise Systems integration platform.

**Expected Completion Date:** TBD

**Deferred**

Due to technical demands of other projects the Mulesoft project has been deferred until resources come available.
PROJECTS COMPLETED THIS MONTH

**Data Transfer Zone**
The Data Transfer Zone was originally designed when the secure Data Layer/Confidential Data Zones were created, but was overlooked when they were implemented. The proof of concept Oracle Data Mart server supporting an on-site Oracle instance for snapshots requires this Data Transfer Zone to be created.

- Completed

**Graduate Business Academic Career**
The purpose of this project is to create a new Business Academic Career and convert Graduate MBA Programs and Students to new Business Career for Fall 2015. This will allow the Graduate MBA Program to manage their own admissions and more effectively track students.

- Completed

**Implement Undergraduate Admission Application Evaluation**
The Undergraduate Admissions Office will begin using the Application Evaluation component to evaluate applications that don't immediately qualify for admission.

- Expected Completion Date: November 18, 2016

- Completed

**OBIEE Snapshot Proof of Concept**
During the Student Information Systems project, OBIEE was put in place as the student data warehouse. Over the course of the last year there has been significant effort to improve and expand the warehouse. One item that has been missing since the implementation of the warehouse is the ability to provide snapshots. Snapshots are particularly useful for tracking admissions data, therefore, this project will work to provide snapshot data for the new admissions subject area in OBIEE. In order to provide this service in the warehouse several different options have been identified. Delta snapshots have been identified as the most promising method due to its ability to snapshot data while consuming minimal additional disk space. Enterprise Systems in conjunction with Institutional Research will develop a proof of concept utilizing this technology to see if it will meet our unique requirements.

- Completed

**Texting Opt-in/Out**
The Provost would like to have a way for students to opt-in/out of text messages that are being sent out from WSU systems. Several systems receive student information from myWSU. By providing a method for students to self-serve in myWSU, students will be able to control if they get text messages from the systems fed by myWSU. The Provost Office would also like to provide the students with a way to review their information and the policy every semester. This process will be added to the optional purchases page that students pass through every semester.

- Completed