STUDENT INFORMATION SYSTEM STATS

Student Information System Statistics

- 103,519 unique visitors
- 637,018 visits
- 1,318,457 page views

Browser

- 52% Chrome
- 21% Safari
- 13% Firefox
- 13% Internet Explorer
- 1% Other

Device

- 81% Desktop
- 17% Mobile
- 2% Tablet

JIRA BUGS

JIRA Bugs Statistics

- 48 new bugs
- 38 bugs closed
- 16 bugs in progress
- 15 bugs ready for test
- 2 bugs ready for production
- 12 bugs have been deferred

JIRA STATS

JIRA Statistics

- 1328 issues created
- 1064 issues resolved
JIRA SERVICE DESK

JIRA Service Desk Statistics
- 815 cases submitted
- 785 cases resolved

Case Breakdown
- Admissions and Recruitment
  - 191 cases submitted
  - 187 cases resolved
- Academic Advisement
  - 47 cases submitted
  - 44 cases resolved
- Business Intelligence
  - 32 cases submitted
  - 28 cases resolved
- Business Objects
  - 4 cases submitted
  - 4 cases resolved
- Campus Community
  - 75 cases submitted
  - 73 cases resolved
- Financial Aid
  - 44 cases submitted
  - 43 cases resolved
- Student Financials
  - 71 cases submitted
  - 62 cases resolved
- Student Records
  - 61 cases submitted
  - 58 cases resolved
- Access Request
  - 158 cases submitted
  - 155 cases resolved
- Enterprise Systems
  - 21 cases submitted
  - 21 cases resolved
- eXplorance Blue
  - 111 cases submitted
  - 110 cases resolved

PROJECT STATUS KEY
- In Progress (On Schedule) - Project is progressing as planned and on schedule.
- In Progress (At Risk) - Project is progressing as planned but has had some minor delays or setbacks. If the delays or setbacks are not addressed the project will not be completed on-time.
- In Progress (Critical) - Project is not progressing as planned and has had significant delays or setbacks. If the delays or setbacks are not addressed immediately the project will not be completed on-time.
- In Progress (Missed Delivery Date) - Project is still moving forward but has missed its delivery date.
- Completed (Early) - Project was successfully completed ahead of schedule.
- Completed (On Time) - Project was successfully completed on time.
- Completed (Late) - Project was completed behind schedule.
- Not Started - Project has not begun.
- Deferred - Project has been deferred.
PROJECT STATUS

Academic Advisement

College of Education - Field Placements
The College of Education will create a responsive, centralized data system in order to systematically and comprehensively gather evidence on candidate learning, program operations, placement rates, clinical experiences, and candidate characteristics.
Expected Completion Date: November 30, 2017
In Progress (On Schedule)
Enterprise Systems has wrapped up the first round of meetings with representatives from the College of Education to further define the data elements that need to be recorded within myWSU and need to reported to PESB. Data Mapping is now in progress. Meetings will resume this Summer to review the proposed data mapping with the College of Education.

My Academic Planner Four Year Degree Plans
My Academic Planner is a project designed to utilize information from the Washington State University Course Catalog in order to create 4-year degree plans accessible to students and advisors. As the student progresses towards earning their degree. My Academic planner tracks their progress and serves as a guide for them to complete all necessary courses for their degree in a timely manner. My Academic Planner will not only track progress within the student’s major requirements and university requirements, which include UCORE and Honors curriculum, but will also be capable of tracking the student’s GPA and writing portfolio as well as any minors, secondary majors, or certificates the student has expressed their intention to complete. The target date for this project is Fall 2017 and all programs should be configured and tested by April 2017.
Expected Completion Date: November 30, 2017
In Progress (On Schedule)
Enterprise Systems has begun building Four Year Degree Plans via Academic Requirements, however a separate report type will need to be created in order to keep the Four Year Degree Plans separate from the rest of the requirements currently displayed on the audit reports. This task may take a significant amount of time to test and accomplish. While this is going on Enterprise Systems will continue to move forward with building the Four Year Degree Plans in our test environment.

Tracking Education Abroad Student Experiences
Enterprise Systems is partnering with the Office of International Programs to identify policies and practices to better track and advise students who are participating in Education Abroad experiences.
Expected Completion Date: January 31, 2017
In Progress (On Schedule)
Work is beginning to automated several manual processes currently in place to identify and track students participating in Education Abroad courses. These processes will be in place for the Fall 2016 term. Work will also commence to back-fill this data for previous terms.

Admission & Recruitment

Accept/Decline Admission
Working closely with the Admissions Office, the project aims to streamline the process for students to accept admission. This will reduce the workload on staff and allow all students to go through a single admission process.
Expected Completion Date: September 30, 2016
In Progress (Critical)
The modification to streamline the steps involved to accept an admission offer has been developed and initial
testing was successful. Work is also underway to address an issue encountered when applicants have more than one application. Work to add hyperlinks to the pages at the end of the process (for the MBA only) is on hold to accommodate academic structure changes that will take effect in August. Work on the links will resume after the changes are active. The status is RED because we have missed the original targeted deadline of December 31, 2015.

Evaluate My Transfer Credit
The Evaluate My Transfer Credit component allows students and prospects to self-report transfer credit and view an unofficial articulation report and advisement report based on the information provided.

**Expected Completion Date:** July 31, 2016  
**In Progress (Critical)**

Technical development continues. Work is focused on the What-if portion of the process. Years ago, the What-If advisement report process was updated to exclude self-reported transfer credit. Enterprise Systems is working to remove this modification so that a student’s self-reported will be included in the report. Including or excluding self-reported transfer credit information from an advising report is a configurable option, so this data will ONLY be included in what-if advising reports generated through this component and nowhere else.

Gathering Race and Ethnicity Information
This project will track the work to reduce the number of applicants for the Summer and Fall 2016 Terms who have not specified race/ethnicity information.

**Expected Completion Date:** September 30, 2016  
**In Progress (On Schedule)**

Extracting race and ethnicity information from a number of sources, we were able to reduce the percentage of students with no race or ethnicity information from 15% down to 5%. Work is now in progress to develop a page that will allow us to prompt the remaining 5% for their race and ethnicity information when they log into myWSU. We are targeting the ALIVE Sessions as our next best opportunity to gather this information from students. Enterprise Systems is working with the Undergraduate Admissions Office to design and implement tools to assist in the gathering of this data. Initial efforts to use Activity Guides were unsuccessful. We will most likely miss students in the first ALIVE Session, but anticipate having a solution for the second and all subsequent sessions.

Implement Undergraduate Admission Application Evaluation
The Undergraduate Admissions Office will begin using the Application Evaluation component to evaluate applications that don’t immediately qualify for admission.

**Expected Completion Date:** August 31, 2016  
**In Progress (On Schedule)**

The project is on track and nearly complete. Admissions Recruiters and Officers are entering application evaluation decisions. Officer decisions to admit, deny and request additional information are triggering automated processing that was previously done manually. The Undergraduate Admissions Office in Pullman is currently fine-tuning the automated processing. When that process is complete (later this Summer), access to application evaluations will be expanded to include all campuses. The work implemented so far is saving a significant amount of manual data manipulation by staff in the office.

Mobile Application - Admissions
This project will track the work necessary to implement an admissions section in the mobile application.

**Expected Completion Date:** August 1, 2016  
**In Progress (On Schedule)**

Enterprise Systems is building a series of pages to demonstrate the presentation of information to students and the process they will go through to accept or decline an admission offer. This will be presented to the Admissions Leadership June 15, 2016.
**SAT - Accommodate Redesigned SAT**
This Project focuses on the work necessary to accommodate the changes introduced with the redesigned SAT.

**Expected Completion Date:** September 30, 2016  
**In Progress (On Schedule)**
WSU is receiving and processing new SAT scores, however, the new scores are not yet being matched to student records. New scores will be matched and posted to student records once communications have been shared with the WSU community providing detailed information for understanding and using new SAT scores.

**Business Intelligence**

**Student Data Warehouse Phase 2**
This project will focus on adding additional data and functionality to the student data warehouse that were deferred during the initial project. Items include adding fields such as Financial Aid indicators and different descriptions as well as more complicated fields and tables.

**Expected Completion Date:** August 12, 2016  
**In Progress (On Schedule)**
Phase one is on schedule and set to wrap up this week. Work on phase two will begin next week with a target due date of August 10th. The purpose of this project is to continue to build out the usability and capabilities of the new Student Data Warehouse.

**OBIEE Report Conversion to SDW**
The purpose of this project is to first convert as many reports as possible that are built off of Campus Solution Views to be built instead out of the new Student Data Warehouse. After this portion of the project is finished we will go through and begin converting all other warehouse reports that were previously built out of delivered Subject Areas to instead be built out of the new Student Data Warehouse.

**Expected Completion Date:** August 12, 2016  
**In Progress (On Schedule)**
Currently an inventory has been taken of all Campus Solution reports that are currently being used in OBIEE. We will follow the following steps to convert these reports to Student Data Warehouse reports:

1. BI analysts will examine for all necessary data elements. If data elements all exist, then contact the owner/user of the report. Ask if the report needs to be real-time or can be next day. If stated “real-time” then they need to provide the justification for remaining as such. Note to the owner/user that if identified as OK for “next day” the report details will be examined to determine if it can be converted (e.g. all data elements exist in Student Data Warehouse)
2. If report can be next day, BI analyst(s) will develop the report, BI analysts test and validate and then test and validate with report owner and other heavy users of report.
3. If report is signed off with owner and users as good, report can be replaced in the dashboard and a message sent out to the BI listserv to announce the change.
4. If report needs further refinement the process repeats until accurate and signed off by owner and users.
5. If it is determined the report can’t be built due to missing data elements, keep record of elements missing for addition to the subject area as build-out process continues.

Enterprise Systems is currently on step one of this process.

**Campus Community**

**Address Update Via File Load**
University Receivables collectors receive address updates from the collection agencies they work with. These files
can be in .CSV or .XLS formats. Receivables would like to be able to take those files and automate an update process in lieu of entering them manually one by one.

**Expected Completion Date:** October 14, 2016

**In Progress (On Schedule)**

Project plan has been created and Enterprise Systems is now waiting on examples of the files that would need to be processed.

**ATLAS - Aspiring Teachers**

The Aspiring Teacher Leadership and Success (ATLAS) program at Washington State University is a federally-funded TRIO Student Support Services grant. It serves students seeking their first bachelor’s degree in the field of teacher preparation. ATLAS provides exclusive opportunities for future teaching professionals to participate in success advising, exemplary utilization of resources, and institutional activities designed to prepare them for excellence in college and career. Students eligible for ATLAS are first-generation or low-income students, or students with a disability. The program will require resources within myWSU to allow students and ATLAS Advisors the ability to view a students progression within the ATLAS program.

**Expected Completion Date:** August 1, 2016

**In Progress (On Schedule)**

This project has many facets that need to be tracked. Enterprise Systems is working with the Provost Office to ensure that we have a clear understanding of the requirements. Students groups for the cohorts and service indicators have been created to identify the students participating in the program.

**Display Faculty Photos**

Per a request from the Provosts Office the photos of faculty are going to be turned on in myWSU. Some faculty had indicated that they do not want their photos to be displayed. Enterprise Systems needs to expand FERPA to have an OPT OUT feature for the photo display, separate from the restrict all of my data indicator.

**Expected Completion Date:** August 1, 2016

**In Progress (On Schedule)**

Enterprise Systems has enabled display of Instructor Photographs in Campus Mobile Application Test Environment. We have configured an additional FERPA Control option to control release and display of Faculty Photographs in Test Environment. Thus far, our research indicates that Display of Instructor Photographs on Class Search and Schedule components in Campus Solutions (myWSU) is not available. Options are being considered on how to approach the display in myWSU.

**IALC Expansion**

In spring 2015 IALC (Intensive American Language Center) a division of the Department of International Programs (IP) went live in myWSU. They had operated for years outside of WSU in their own FoxPro system without being integrated into the WSU systems. This made it difficult for IP to track international student requirements and understand where their English language skill level. Having the students in myWSU meant that they could report and track the information as well of matriculation rates to Undergrad and Grad levels of those student who participated in IALC. The understanding at that time was that there were conversations happening and hope to expand to other WSU campuses. That has happened and Tri-Cities will be opening a center beginning Spring 2017.

**Expected Completion Date:** December 30, 2016

**In Progress (On Schedule)**

Several project milestone have been completed. The CollegeNet programming is done, the admission deposit is working and the offering catalog is updated for Tri-Cities offerings. There are still a few decisions to be made and Enterprise Systems continues to work with IALC staff to get those ironed out.

**Invest in Success**

Invest in Success is a grant program that aids qualifying Washington residents and low income students by teaching them financial responsibility. It also provides a 1:4 match of institutional and federal grants funds with 1 part student/family contributions. Monies are held at Washington Trust Bank and tracked by Provosts Office.
The students do not have direct access to the funds but can request fund distributions. The funds can be used for books, tuition, computers, etc. myWSU will be used to track communications, allow application filing, provide agreement tracking, provide reporting and possibly account balance and transaction tracking.

**Expected Completion Date:** August 1, 2016

**In Progress (On Schedule)**

Enterprise Systems has received a lot of documentation from program allowing us to begin moving forward on the project. Student groups for cohorts and an External Organization ID have been added to the system to allow Kelly to run reports and identify those WSIS students. The External Organization ID allows her to connect the dots with WSU ID and WATRUST ID for easier reconciliation. Technical requirements are still being compiled but should be completed by June 10, 2016.

### Enterprise Wide

#### Activity Guide

Users from multiple departments have expressed high interest on the utilization of Activity Guides. Enterprise Systems would like to grant Activity Guides configuration access to users across campus who prove competency through an HR course, allowing departments to create their own Activity Guides.

**Expected Completion Date:** May 7, 2016

**In Progress (Missed Delivery Date)**

Enterprise System tech team continues to explore customization to allow activity guides to pop-up, we have reached out to other institutions and it appears that other users are also struggling in attempting to customize Activity Guides.

The Activity Guide governance committee has made the decision to review all request for Activity Guides and Activity Guide training, to help guide how WSU as an institution adopts the use of Activity Guides.

Additional issues that need to be addressed:

- **Bug 201630634:** Next button not working, does not populate after clicking Mark As Complete. According to oracle support online...
  "A fix was delivered in both PeopleTools patch 8.54.13 and 8.55 for Mark As Complete. However, this is not working when the action item is set to complete using ItemPostProcess (processing that is done at point an action item is set to complete, which should refresh navigation buttons and enable Next). The bug has been reopened to address this issue. A fix has been targeted for PeopleTools 8.56."

- **There is a mod to the To Do List in Student Center that filters the To Do List Items so that checklist display only by administrative function. Activity Guides are Task, they are also supposed to display on the To Do List but do not, the only way for a student to find them is if they go Main Menu > Self Service > Campus Personal Information> To Do List, or if the student has any checklist the Activity Guide Task will appear under all checklist, no matter admin function.**

- **Security access for users to view, create, and contribute to Activity Guides.**

#### Direct Deposit Consolidation

Enterprise Systems has been asked to consolidate direct deposit information into myWSU. This project will coordinate work required to move direct deposit information from the travel system and payroll into myWSU. It will also facilitate the configuration and testing of systems outside of myWSU that will utilize the direct deposit information to ensure that processing will not be interrupted.

**Expected Completion Date:** October 3, 2016

**In Progress (On Schedule)**

The project plan has been approved by stakeholders, and project is moving forward. Enterprise Systems has identified the components and configuration steps in PeopleSoft that will allow for the collection and storage of direct deposit data through both self-service and administrative pages. Components and configuration steps for the pre-note process have also been identified. Testing was delayed due to our test environment refresh.
Financial Aid Enhancement Metrics
Student Financial Services would like to be able to track whether students are using the enhancements we have worked with them on. We have already put a permanent counter on the Award Letter Print button and have provided them with a page for viewing. They would like to be able to have similar tracking on the Student Award Activity Link and My Communication Center.
Expected Completion Date: February 12, 2016
In Progress (Missed Delivery Date)
Student Financial Services has requested the ability to track the usage of the Student Award Activity link and My Communication Center. We have previously provided them the ability to track the usage of the Award Letter Print option that we worked with them to create. They have found that this is useful data to have and can help them in determining what tools students are using and when they are using them. The student Award Activity metric is ready for testing by Student Financial Services, however, they would like to wait until the My Communication Center metric is available to do any testing. Internal testing has been completed and both the Award Activity and My Communication Center metrics are working as expected. This will be released to Student Financial Services to test the second week in June.

Graduate Business Academic Career
The purpose of this project is to create a new Business Academic Career and convert Graduate MBA Programs and Students to new Business Career for Fall 2015. This will allow the Graduate MBA Program to manage their own admissions and more effectively track students.
Expected Completion Date: December 31, 2015
In Progress (Missed Delivery Date)
The new advising reports were used to clear the Spring 2016 graduating class. The reports will be activated for new and continuing students later this month.

Notifications - Notices Replacement
After recent testing of the Notification Framework, Enterprise Systems would like to explore the possibility of replacing portal notices with notification alerts. Notification alerts are messages sent via the notification framework to a specific population.
Expected Completion Date: November 30, 2016
In Progress (On Schedule)
Waiting on key stakeholders to approve charter.

Notification Center - Texting
The Provost Office in the process of implementing a texting policy for campus. This project will track the configuration of text messages in myWSU as well as implementing policy rules within myWSU.
Expected Completion Date: August 2, 2016
In Progress (On Schedule)
Charter has been completed and the project plan is being built out. A list of questions is being constructed to seek clarification about certain portions of the policy. These questions should be submitted on June 9, 2016.

PeopleSoft Testing Framework
Enterprise Systems, through its strategic planning, is looking for an automated process that can effectively produce and validate regression tests before each bundle is implemented. Enterprise Systems would like to eliminate occurrence of human error when conducting testing by automating testing processes. This project will explore unitizing PeopleSoft Testing Framework work as a solution to these issues.
Expected Completion Date: August 1, 2016
In Progress (At Risk)
Installation and testing of the framework have been completed. Enterprise Systems was able to successfully create and run test scripts in our testing environment. Documentation and training materials should be completed by
June 10, 2016. Once this is done training will be scheduled with all Enterprise Systems employees and the creation of test scripts will commence.

**Related Content Training**
This project will develop training materials to educate end users on the configuration of related content in myWSU.

**Expected Completion Date:** June 15, 2016

■ In Progress (Critical)
The majority of the materials for related content training are completed at this time. However, the in-person training sessions are being delayed by two outstanding issues: Related content is not fully enabled in myWSU, and the security to access related content has not been put in place. We are working to get both issues resolved.

**UISS Integration into Enterprise Systems**
UISS is being reorganized into Enterprise Systems. This will help streamline all process, procedures and workflow for all individuals currently reporting to the Assistant Vice President for Core Systems and Applications.

**Expected Completion Date:** June 30, 2016

■ In Progress (On Schedule)
Internal training for all UISS staff still remains. The training will cover our processes for projects, day to day work and ongoing maintenance. Once the training occurs communications will go out letting UISS customers know about the change.

**WorkCenters**
Users from multiple departments have expressed high interest on the utilization of WorkCenters for their users. Enterprise Systems would like to grant WorkCenters configuration access to users across campus who complete training through an HR course, allowing departments to create their own WorkCenters.

**Expected Completion Date:** May 20, 2016

■ In Progress (Missed Delivery Date)
Currently new roles are being created by the ES Tech Team to provide users access to the development of WorkCenters. Additional security concerns are being addressed.

**eXplorance Blue**

**Blue Term Reports**
Prepare end of term reports for all college course evaluations.

**Expected Completion Date:** August 31, 2016

■ In Progress (On Schedule)
Instructor Quick Reports for all colleges were released on May 20, 2016 for Spring 2016. Respondent Completed Reports are finished for release on May 7, 2016. Enterprise Systems is working with the Office of Assessment of Teaching and Learning (ATL) to define and produce other reports for colleges.

**eXplorance Blue Summer Questionnaires and Projects**
This project tracks the rollover from Spring 2016 (2163), editing, testing, data population and publishing of Summer 2016 (2165) term evaluation projects delivered via the eXplorance Blue course evaluation system.

**Expected Completion Date:** July 29, 2016

■ In Progress (At Risk)
Target for all questionnaires in Pre-Publish phase (PP) is Wednesday June 8, 2016. Testing of the questionnaires is almost complete and will need to be completed by June 8 in order to enter into the pre-published state.
Financial Aid

**Financial Aid Accept Decline Awards Self Service Messaging**
Have a page come up after the student hits submit on the Accept/Decline Award that then would provide the information for each of the actions related to the loan item type (i.e. if they accepted the Staffords-MPN/Entrance info, if they declined the PLUS- what to do to have them re-offered in the future, etc.). Since that would be a bolt on page, rather than a mod to the delivered self service page, it would be easier to implement as well as maintain. Also create a page that Student Financial Services would maintain with the messaging, so they can update it whenever they need/want to. Alert a student to next steps after they choose submit on the Accept/Decline Award page in Self Service. Project updated to utilize Notification Framework to provide the notification vs. having a static page come up (which was the original plan as a bolt on to Self Service).

**Expected Completion Date:** June 1, 2016

In Progress (Critical)

Enterprise Systems has security to the notifications template and is working to create a new Student Financial Services role that will allow users to see the notifications students get when taking action on accept/decline page. Updates for the notification template are needed and the process can then be moved to production (even without the security for Student Financial Services to see things). This project is in the final phase of going live, but has been moved to red as it is not in production yet.

**Financial Aid SAP DOC Intake**
Student Financial Services would like to streamline the interaction with Academic Advisors regarding a students Maximum Time Frame for Satisfactory Academic Progress. This project would simplify the process for obtaining the required documentation from Academic Advisors for students.

**Expected Completion Date:** August 1, 2016

In Progress (On Schedule)

The project is currently on track. Discussions regarding how to communicate during processing of an appeal are taking place at this time.

Graduate School

**Build Academic Advising Reports for the Graduate School**
An Academic Advising report will be built for all graduate certificates, masters and doctoral degrees in the graduate career.

**Expected Completion Date:** August 26, 2016

In Progress (At Risk)

The Graduate School is continuing their review of department handbooks and delivering approved versions to Enterprise Systems to be coded into myWSU. The reports for College of Arts and Sciences and CAHNRS are complete. Enterprise Systems anticipates completing the College of Education this month putting the project back on schedule.

**FERPA for non-WSU individuals**
With plans to grant myWSU access to external committee members, the Graduate School has requested a process that will allow non-WSU employees, particularly those serving on graduate research committees, to review FERPA guidelines and provide an electronic signature to agree to comply with the terms and conditions without being required to take the FERPA test that all WSU employees must take.

**Expected Completion Date:** July 29, 2016

In Progress (On Schedule)

Ferpa for non-WSU Individuals is almost completed. The custom page has been built and small adjustments are being made to the formatting. Affiliations that will control access have been tested and are ready to be used. Several queries have been built for the Graduate School and so they can monitor the access dates and reset the
requirements. Enterprise Systems is finalizing the access roles which should be completed by the end of June.

**Graduate Research Management**
The Graduate School and Enterprise Systems will begin utilizing the graduate research management module to track graduate students. This offers the ability to track candidates' time to degree, create assignments, and allow for the submission of electronic documents.

*Expected Completion Date:* February 24, 2017

*In Progress (At Risk)*

Academic Coordinators throughout the Graduate School are now submitting forms via Service Requests. More than 2200 service requests have been created since training was offered in December, with 200 submitted last month. Automated email notifications are being sent as service requests are created, updated, reassigned and completed. Work continues to enable myWSU access for non-WSU committee members, including the abbreviated FERPA training and the release of the Service Request Dashboard. Enterprise Systems is also continuing our review of the processes related to Final Exam Scheduling and Thesis Submission and Balloting. We anticipate a demonstration of the electronic ballot feature for some deans this Summer.

**MyGradSchool Database Conversion**
Graduate School and Enterprise Systems will be converting MyGradSchool MS SQL database to PeopleSoft Campus Solutions.

*Expected Completion Date:* August 1, 2016

*In Progress (At Risk)*

Enterprise Systems has completed Page Designs and Layouts for Graduate Student Support Memo in myWSU. Initial work on Menu, Components and Pages in myWSU Development environment has begun. Additionally, we have made progress with identifying Integration points between AIS Balances and myWSU. This integration will allow us to bring in accurate Account information and Signature Authority.

**Student Financials**

**HigherOne CashNet Implementation**
Implement New Cashiering and e-commerce Infrastructure for WSU. HigherOne was the successful vendor from an RFP. Project will encompass Cashiering, Credit Card, eCheck payments, Web Site e-commerce and student account updates to PeopleSoft.

*Expected Completion Date:* August 22, 2016

*In Progress (Critical)*

All refund issues have been resolved, as have the posting of specific payments. HigherOne Staff are pursuing why the lookups are taking so long. They have asked WSU staff to turn on a trace. Justin Hughes has put in a request with OnDemand for the trace. We are awaiting word from OOD.

Dynamic Bill should be ready to test in the next two weeks. ePayment testing has been productive and specific payments have been applied.

HigherOne did incorporate invoice numbers into the ePayment module, so that students and orgs will be able to see specific invoice numbers in ePayments.

WSU leadership will be meeting with HigherOne staff via a conference call the 2nd week of June. Expected Cashiering Go-Live will take place in the fall after school startup.

ePayment Go-Live is still waiting on a successful shibboleth implementation. HigherOne Staff believe it will be ready by mid October.
Student Records

No Projects at this Time

Technical

Azure Proof of Concept
The Azure proof of concept project will explore the services offered in the Azure cloud. By implementing different services currently utilized by UISS, Global Campus, and Enterprise Systems within Azure we hope to answer the following questions. Is Azure a valid service provider? Can we host some or all of the services tested? What issues and risks were identified with Azure? What are the next steps should be in regards to using Azure?

*Expected Completion Date:* August 1, 2016

In Progress (Critical)

The project is currently two weeks behind. Since the project is exploring software and services we added cushion time that should allow us to get back on track. The project is a little over 27% complete.

Mulesoft
Project will implement Mulesoft as Enterprise Systems integration platform.

*Expected Completion Date:* January 20, 2017

In Progress (On Schedule)

All web services have been identified and split up in to 7 different applications: Person, Finance, Admissions, Records, Mobile, SAIP, and Misc/Critical/Ecomm. Each application was assigned to a different person on the Enterprise System's technical team. The process of integrating these applications into Mulesoft has started. Three members of the technical team have attended the Mulesoft Connect workshop and were able to provide the rest of the team members with some technical documents that will help troubleshoot issues as they arise.

PeopleTools 8.55 Upgrade
This project will track the implementation of PeopleTools 8.55 within all of Enterprise Systems Campus Solutions environments.

*Expected Completion Date:* August 6, 2016

In Progress (On Schedule)

The PT 8.55 project is successfully underway with the installation of PT 8.55 into Portal Demo and Portal Dev. The Enterprise Systems team is exploring the new version and working with Oracle to plan the install within Portal Test as a dry run for the timing for the eventual install into Portal Prod. Currently, we are tentatively planning for a go live date for Portal Production on July 9th. The timeline for Campus Solutions and EPM environments are tentatively being planned based on critical university events and will be established in the next few weeks.

PROJECTS COMPLETED THIS MONTH

3C Training
3C communications are configured in myWSU and allow end users the ability to create comments, checklists, and communications. 3Cs have been available in the system, but few departments are utilizing these tools. Enterprise Systems would like to educate end users on 3Cs so they can create comments, checklists, and communications in myWSU. This project will allow for the creation of UPKs to be available to those wanting to use 3Cs and provide a training class through HRS.

Completed

Satisfactory Academic Progress Bolt-On
This project will use the existing process for Satisfactory Academic Progress and create a new version that will
point to financial aid data in order to more accurately report progress for students that drop classes between the
10th and 30th days of a semester.
■ Completed

**SES**
This project will track the review of all navigation collections within Campus Solutions to ensure that the
appropriate information is displayed to the user when they search for items in the application.
■ Completed