

WASHINGTON STATE UNIVERSITY

ENTERPRISE SYSTEMS

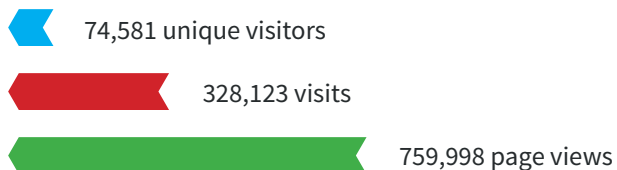
MONTHLY STATUS REPORT



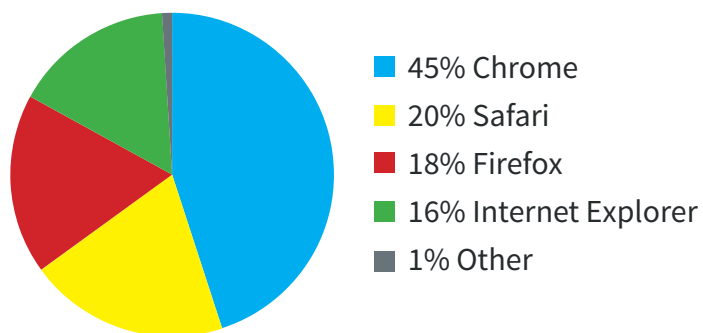
2015
JULY

STUDENT INFORMATION SYSTEM STATS

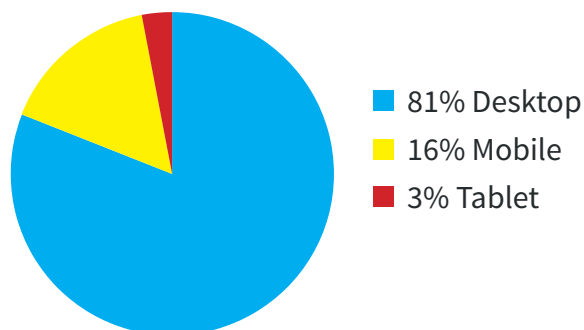
Student Information System Statistics



Browser



Device



JIRA BUGS

JIRA Bugs Statistics

- 72 new bugs
- 55 bugs closed
- 35 bugs in progress
- 18 bugs ready for test
- 5 bugs ready for production
- 15 bugs have been deferred

JIRA STATS

JIRA Statistics

- 1197 issues created
- 1073 issues resolved

JIRA SERVICE DESK










JIRA Service Desk Statistics

- 820 cases submitted
- 719 cases resolved

Case Breakdown

- Admissions and Recruitment
 - 128 cases submitted
 - 113 cases resolved
- Academic Advisement
 - 58 cases submitted
 - 43 cases resolved
- Business Intelligence
 - 32 cases submitted
 - 20 cases resolved
- Campus Community
 - 68 cases submitted
 - 63 cases resolved
- Financial Aid
 - 45 cases submitted
 - 42 cases resolved
- Student Financials
 - 111 cases submitted
 - 83 cases resolved
- Student Records
 - 87 cases submitted
 - 80 cases resolved
- Access Request
 - 204 cases submitted
 - 189 cases resolved
- Enterprise Systems
 - 87 cases submitted
 - 86 cases resolved
- eXplorance Blue
 - 0 cases submitted
 - 0 cases resolved

PROJECT STATUS KEY

-  In Progress (On Schedule) - Project is progressing as planned and on schedule.
-  In Progress (At Risk) - Project is progressing as planned but has had some minor delays or setbacks. If the delays or setbacks are not addressed the project will not be completed on-time.
-  In Progress (Critical) - Project is not progressing as planned and has had significant delays or setbacks. If the delays or setbacks are not addressed immediately the project will not be completed on-time.
-  In Progress (Missed Delivery Date) - Project is still moving forward but has missed its delivery date.
-  Completed (Early) - Project was successfully completed ahead of schedule.
-  Completed (On Time) - Project was successfully completed on time.
-  Completed (Late) - Project was completed behind schedule.
-  Not Started - Project has not begun.
-  Deferred - Project has been deferred.

PROJECT STATUS

Academic Advisement

Academic Advising Report Review

This is a joint effort between the Registrar's Office, Department Coordinators, and Enterprise Systems to review Academic Advisement Reports.

Expected Completion Date: August 31, 2015

■ In Progress (On Schedule)

All of the Catalog Changes through Bulletin 8 have been completed and are well on our way to completing all changes through Bundle 12. This month we initiated our review of reports for the CAHNRS and CAS.

Advising Notes 2.0

Oracle has delivered components to maintain Advising Notes. This project tracks efforts related to the implementation of the new components and the transition away from 3C Comments.

Expected Completion Date: September 30, 2015

■ In Progress (On Schedule)

Most of the work to configure Advising Notes is complete. The outstanding items relate more to the deactivation of Advising Notes 1.0, including the removal of custom links (which are being replaced by delivered Related Content objects).

General Studies - No more than three in UCORE

This project will track efforts to enhance the General Studies advisement report to ensure that more than three courses from a student's area of concentration are used to satisfy UCORE. This update will only impact General Studies students.

Expected Completion Date: September 30, 2015

■ In Progress (On Schedule)

A new requirement has been configured that will identify reports where more than three courses are shared between the UCORE and Major requirements. A preliminary report of students in violation of the three-course limit was sent to Anna, Joy and Tom in General Studies. Their preference is to activate the new requirement on September 10th.

General Studies - No more than zero in GER

This project will track efforts to enhance the Advisement Report to ensure that courses from a student's areas of concentration are NOT used to satisfy GER. This update will only impact General Studies students.

Expected Completion Date: August 31, 2015

■ In Progress (On Schedule)

Now that the clearing and awarding of degrees for Spring 2015 is completed, this is one of three larger projects that will begin shortly. We currently anticipate implementing this update during late Summer/early Fall.

Graduate Program of Study

This is a continuation of the effort to implement the graduate research management module in conjunction with the Graduate School. This project aims to consume program of study forms submitted by students and automatically determine committee assignments and work-flow approvals.

Expected Completion Date: December 31, 2015

■ In Progress (At Risk)

We are now creating external committee members within myWSU and assigning them as research committee members. We also finalized the addition of a field to better track WSU Time To Degree data. We conducted training sessions for graduate school staff related to the coding of program of study information in myWSU.

The project status is yellow because we anticipate having review and update Academic Requirements for all of the programs within the Graduate School before the end of December 2015. We are continuing to work through the reports for the College of Education; the reports for Physics and Molecular Biosciences are complete.

Graduate Research Management

The Graduate School and Enterprise Systems will begin utilizing the graduate research management module to track graduate students. This offers the ability to track candidates' time to degree, create assignments, and allow for the submission of electronic documents.

Expected Completion Date: December 31, 2015

■ In Progress (At Risk)

The PeopleTools upgrade was completed last month. We have initiated the testing and configuration of the Notification Framework and the Rules Engine to implement automated workflow.

Admission & Recruitment

Accept/Decline Admission

Working closely with the Admissions Office, the project aims to streamline the process for students to accept admission. This will reduce the workload on staff and allow all students to go through a single admission process.

Expected Completion Date: December 31, 2015

■ In Progress (On Schedule)

Work on this project had temporarily ceased as we concentrated on implementing the changes to the CollegeNet interface. We are going to re-evaluate the outstanding requests with the admissions office to determine the appropriate priority.

ACT to PDL

Reports of ACT scores will be delivered using a new format beginning September 2015. This project tracks the work necessary to begin processing the new ACT file layout using PDL.

Expected Completion Date: August 31, 2015

■ In Progress (On Schedule)

Work to process a new ACT load process is underway. Currently we are configuring a demo ACT PDL process in a test environment to load in fictitious data provided by ACT. Analysis of the new data yields that new test components will be delivered with this new ACT format.

Our current target goal is to load in all new data into this test environment. At the point where we can successfully and accurately load in this data we will discuss these new test components with Admissions to see if all are necessary.

Evaluate My Transfer Credit

The Evaluate My Transfer Credit component allows students and prospects to self-report transfer credit and view an unofficial articulation report and advisement report based on the information provided.

Expected Completion Date: August 31, 2016

■ In Progress (At Risk)

In a meeting with Susan Poch, she said that most transfer students begin actively shopping in December/January and continue through May. Our original target date of August 1, 2016 would miss the next group of transfer students and be six months too early for the next batch. To be of most value, we are going to try to have the tool available to transfer students by January 31, 2016. The reduction in time will have the greatest negative impact on our ability to define additional rules. We should be able to complete the other work, including a few technical modifications and a review of the messages within the component, before the new target date.

External Organization Review

This project will track efforts to normalize existing external organization information and standardize the process for adding and maintaining external organizations within Campus Solutions. This project will focus on external organizations where the organization type is School.

Expected Completion Date: July 29, 2016

■ In Progress (On Schedule)

This project will span multiple Summers. Several groups, including Admissions, Transfer Credit, International Programs, IR, and the Registrar's Office came together to review and standardize the process for creating and maintaining new External Organizations. Out of those discussions have come several opportunities to clean up existing data. We will be generating lists of data to be reviewed and updated.

International Programs - Transfer Credit Enhancements

International Programs processes transfer credit from a large number of international schools. The goal of this project is to use the SIS to manage conversion tables for courses, credits, grades, and automate as much of the process as possible. These conversion tables are currently maintained in external systems.

Expected Completion Date: August 31, 2015

■ In Progress (At Risk)

International Programs Staff continue to work through a list of international schools, identifying the appropriate Term Type and Grading Basis for each. These changes will be loaded into Campus Solutions for the admissions cycle beginning August 2015. The updates will reduce the amount of data entry associated with the processing of applicant transcripts. We will also begin adding international students to a student group to facilitate the satisfaction of graduation requirements on the Advising Report. The project status is yellow because the admission cycle began July 27th. With applications now open, we may receive an international application any day, and the updates have not yet been processed.

Pharmacy - Admission Deposit

The Pharmacy Program will begin charging a \$500 Admissions Deposit to applicants for the Fall 2016 term and beyond. Applicants to the Pharmacy Program will also be processed within Campus Solutions.

Expected Completion Date: November 20, 2015

■ In Progress (At Risk)

We will begin training with the Undergraduate Admissions Office and College of Pharmacy to finalize new policies, business practices and reports. The project status is Yellow because we do not have the training sessions scheduled yet.

The underlying configuration that will charge students a \$500 admissions deposit has been configured and is in place.

SAT to PDL

Prospect/Admissions Data Load (PDL) enables data loads to Campus Solutions from external sources, including, but not limited to, test scores. Deployment of this new data load feature will allow the system to respond to layout changes announced by various test agencies.

Expected Completion Date: October 30, 2015

■ In Progress (On Schedule)

SAT Scores will be reported in a new file format beginning October 2015. Because Oracle has delivered a template for loading SAT scores via PDL, our current process for loading test scores will not accommodate the changes. With staffing changes, test score processing will also transition out of EIT and into the Undergraduate Admissions Office in Pullman. We have documented the expected changes. Set Up and Configuration will take place over the next three months, with training beginning in September.

Oracle has released an update to accommodate the SAT format. The update is available as a Critical Patch and is included in Bundle 38, which was released in late July. The critical patch or Bundle 38 must be installed before

moving forward with the project.

Enterprise Wide

Graduate Business Academic Career

The purpose of this project is to create a new Business Academic Career and convert Graduate MBA Programs and Students to new Business Career for Fall 2015. This will allow the Graduate MBA Program to manage their own admissions and more effectively track students.

Expected Completion Date: August 31, 2015

■ In Progress (On Schedule)

Carson College of Business and Enterprise Systems are now in process of testing Academic Advising Reports. After Summer Grade Postings have completed the week of August 03, 2015, Enterprise Systems will fetch, calculate and post Internal Career Transfer Credit in order to move the Summer Coursework from Graduate to Business Career. Additionally, we are in the final phase of Testing for Business Career/Program Tuition and Fee Calculation; which will be completed the week of August 03, 2015.

North Puget Sound Everett

The purpose of this project is to implement a new administrative campus for Everett Center in Campus Solutions and define Academic Programs and Plans offered on new Campus for Fall 2015.

Expected Completion Date: August 14, 2015

■ In Progress (On Schedule)

North Puget Sound Everett students are Term Activated in Academic Programs and Academic Plans for Fall 2015 and are enrolling in classes. As of August 05, 2015, there were 160 students term activated; 90 of which have enrolled for Fall 2015. Tuition and Fees will be calculated on August 08-09, 2015 for North Puget Sound Everett Programs.

Oracle Mobile

Oracle released a mobile application for Campus Solutions (myWSU). The application installs natively on iOS and Android devices. This student facing application will allow students to see their schedule, grades, financial aid, student financials, and add / drop classes from their mobile devices.

Expected Completion Date: August 28, 2015

■ In Progress (Critical)

Mobile application authentication issues have still not been resolved. If this issue is not resolved by August 8, 2015 a new roll-out plan will be implemented. The new plan would delay deployment to students until late in the fall semester.

WSU Official Preferred Email

Beginning with Fall 2015, all Persons with an active Academic Program and class enrollment will have their Preferred Email Address set to WSU Official Email Type. From this point forward, students will not be allowed to change the Preferred Email address from WSU. Enrollment Management Team will have ability to determine at what point in time each Semester (Fall, Spring, Summer) new students will have the Preferred Email set to WSU.

Expected Completion Date: August 16, 2015

■ In Progress (Critical)

Enterprise Systems has completed technical development requirements and moved forward with testing. Unit and Integration Testing have been completed, and we will begin User Testing the week of August 03, 2015. Members from the WSU Preferred Email Implementation Committee will assist (or assign resources) with User Testing.

There are two outstanding questions that need to be addressed by WSU Preferred Email Implementation Committee:

1. What should happen to Preferred Email when a student has been Discontinued, with no other Active Programs?
2. What should happen to Preferred Email when a student has a Completed Program, with no other Active Programs?

eXplorance Blue

Blue BlueSIS 2157 Data Setup and Configuration

This project is for BlueSIS 2157 term data setup, configuration of data feeds, data rules and views used to populate Blue data sources for Fall 2015.

Expected Completion Date: November 30, 2015

■ **In Progress (On Schedule)**

This project is to track technical bugs and issues for BlueSIS 2157 data. I am using this right now to track bugs for Joshua.

Blue Carson College of Business

On-boarding of the new BUSN questionnaire for Fall 2015 and all subsequent deliveries of Course Evaluations by term.

Expected Completion Date: December 13, 2016

■ **In Progress (On Schedule)**

Work on setup and changes to the Carson College of Business Blue evaluations is in progress. Friday August 7 we have a college project planning meeting.

Blue College of Arts and Sciences Department On-board

This project is to track the on-boarding of the College of Arts and Sciences. ARSC will be piloting a new questionnaire with college questions and departmental questions with 5 departments in Fall 2015. Previously in Blue we have had Chemistry and Roots (history program). These two departments will be integrated in the new questionnaire with Fine Arts, Psychology, and Math. All previous implementations will need to be redone as a “new” project.

Expected Completion Date: December 31, 2015

■ **In Progress (On Schedule)**

This project is for on boarding 5 departments in ARSC for Fall 2015. This includes conversion of Chemistry and Roots from separate projects in Blue to one combined college project. Work is currently in progress and on track. Current status

- College committee has met throughout spring and developed agreed on college questions.
- We have worked with the college and the Chemistry CEC to draft and implement a fall 2015 project testing the implementation of college questions and department questions in one project
- The college has hired a new CEC and we have started training the CEC
- We have communicated recently to the CEC for Roots to clarify the new project structure

Blue DIG Tool Installation, Configuration and Training

The vendor eXplorance Blue has released a new component for Blue called the Data Integrity Gateway (DIG). This project will track all aspects of the installation, configuration, conversion, training and use of the DIG for Fall 2015 production. DIG will be used to clean and prepare the course and course-instructor pairings data for Fall 2015 evaluations.

Expected Completion Date: November 30, 2015

■ **In Progress (At Risk)**

To date, we have tested multiple releases of DIG. We are currently testing the Release Candidate. Every version to date, including the RC, has seen an interruption to testing due to one or more show-stopper bugs. eXplorance has responded quickly and professionally. The most recent issues (as of Aug. 6th.) are summarized here:

1. Performance: DIG displayed alarmingly slow performance on ordinary tasks, and outright failure when working with large quantities of data. eXplorance has recently resolved this.

- a. Data Issues that our DBA needs to work on
- b. We need to make corrections to Bluesis, our intermediary database, and repeat some testing. An early decision about the way we populated sandbox control data prevents us from completing a crucial test for continuity with previously collected response data.
2. There are errors in computed data that also need to be corrected (eg: wrong project codes, wrong term, etc...)
3. DIG Data Rules either have not been written produce the right results on merges and splits and/or cannot ever produce the right results, which will require another turnaround with eXplorance.
4. We still need to develop process and procedures for our CEC's to follow, and we need to train them on this process.

Blue Murrow College On-board

Murrow college has not been in Blue or Skylight. We are on-boarding the college into Blue from paper. The questionnaire needs to be developed, project policies and parameters defined and data cleaned and entered via the DIG tool for Fall 2015

Expected Completion Date: December 31, 2015

In Progress (At Risk)

Progress began in July with an initial project planning meeting. The draft questionnaire was given to ATL to review. Awaiting Kimberly's return from leave for an update on ATL's status. No work is progressing on this project until the Fall questionnaire is reviewed by ATL.

Financial Aid

External Awards Business Process Re-engineering

The purpose of this project is to review and re-engineer Financial Aid External Awards business processes.

Expected Completion Date: October 1, 2015

In Progress (On Schedule)

Project began with the first business process design meeting on 3/27/15. Student Financial Services users Joy Scourey and Alan Shipman provided the scope at the meeting and there are two pieces that we will be working on to enhance the use of External Awards for 2 different groups that haven't run through the external process before. The first group is one-term students and the second group is for students who have already been packaged. Discussed this project with Joy at SOS meeting on 6/11/15 and she said with all the competing tasks right now it would be best to move the due date of this project. We decided that 10/1/15 should be the new due date. Project has been updated with a due date of 10/1/15.

FA Census 15/16

Student Financial Services has requested modifications to the ongoing FA Census Process for 15/16 that we will be incorporating for Fall 2015 and Spring 2016.

Expected Completion Date: September 4, 2015

In Progress (On Schedule)

Student Financial Services has requested modifications to the ongoing FA Census Process for 15/16 that we will be incorporating for Fall 2015 and Spring 2016. This project has now started, with the initial planning and discussion meeting on 7/2/15 at 1pm. Testing of census select is beginning 8/7/15 with Student Financial Services reviewing who would be selected based on less than full time enrollment and the appropriate item types that need to be pro-rated or canceled.

Financial Aid Data Warehouse

The purpose of this project is to identify appropriate Tables, Views and Fields in Campus Solutions for Financial Aid to populate and validate those records in a new Enterprise Systems subject area in the Data Warehouse.

Expected Completion Date: December 31, 2015


In Progress (On Schedule)

The “Enterprise Systems Financial Aid” subject area is in place in the data warehouse. And the first two big tables, STDNT_FA_TERM and STDNT_TERM_BDGT, have been successfully developed into RPD layer and the data has been validated on OBIEE reporting end against myWSU. Additional tables are being developed and added to RPD at an incremental speed and tested momentarily once data is in the data warehouse.

Hide Disbursement Date in Student Center

From Project Request Document- In the student view in myWSU under the financial aid section the system displays a general disbursement date. The date displayed is the earliest date that aid can disburse but it is not necessarily the true date that aid will be delivered. Aid delivery is contingent on individual student factors. We would like to have it removed because it is misleading to students.

Expected Completion Date: August 1, 2015


 **In Progress (On Schedule)**

From Project Request Document- In the student view in myWSU under the financial aid section the system displays a general disbursement date. The date displayed is the earliest date that aid can disburse but it is not necessarily the true date that aid will be delivered. Aid delivery is contingent on individual student factors. Student Financial Services would like to have it removed because it is misleading to students. The technical work was completed and Student Financial Services tested and signed off on the results. Student Financial Services has signed off on putting it into production 8/6/15. Enterprise Systems Requested 8/7/15 that it will go into production Monday, 8/10/2015.

Notification Framework Project

This project’s goal is to set up the new Notification Framework and partner with Student Financial Services (SFS) to pilot the Notification System.

Expected Completion Date: October 15, 2015

 **In Progress (On Schedule)**

PLUS Adverse Credit Counseling

Submitted by Student Financial Services (Tyler Heu) for establishing a checklist for students and staff to view when PLUS Counseling is still needed for adverse credit history for the loan.

Expected Completion Date: June 30, 2015


 **In Progress (At Risk)**

Project submitted by Student Financial Services to communicate with PLUS borrowers who have Adverse Credit history with COD. Work and testing has been ongoing with Student Financial Services in June and July. Lisa Ormond talked with Jen Steffen on 6/26/15 about changing how the checklist would be set. Student Financial Services would like to set the checklists automatically (instead of when they are contacted) when parents are denied and then have the checklist be completed when the counseling steps are done. In order to provide better information up front for parents/students, Eric is working with Wendy with what to do when there are multiple PLUS Denials (set another checklist or have duplicate checking on) and will outline the steps so that these changes are incorporated into the project. The status on this project has been changed to Yellow because it had a due date of 6/30/15 that will not be met in order to incorporate the new changes and changes to when loan originations were sent due to tuition reduction impacts. Updated Due Date to 8/7/15 to align with when we will have UGRD originations, as well as to incorporate the changes Student Financial Services wants for automated setting of checklist.

Student Financial Services Communications with non-aid year specific Comm Gens

Enterprise Systems project to work with Student Financial Services for 16/17 changes to communications, so that we can create generic communication generation run controls and not have to reset them up each year.

Expected Completion Date: TBD

 **In Progress (On Schedule)**

Project has not yet begun and has a January 2016 due date for 16/17 communications.

Student Financials

Grad Memo/FA Flex Waiver

Graduate School in conjunction with Financial Aid & University Receivables has created an automated workflow to create and route a department initiated graduate memo for funding Graduate positions. Enterprise Systems is creating a series of guarantees that will be group posted as well as new FA flex waivers that will be posted by University Receivables personnel. These waivers will allow for tuition payment swapping.

Expected Completion Date: July 31, 2015

■ In Progress (On Schedule)

Build is completed. Preliminary testing done using summer term in MTC-TST. Data looks good. Final testing was postponed until late July and Early August. Residual testing is focusing will be FA Waiver application in conjunction with other waivers to verify charge priority is working correctly, as well as an external file load to group post departmental guarantees. Tuition tables have been updated in MTC-TST and final testing is underway. Documentation has been completed.

HigherOne CashNet Implementation

Implement New Cashiering and e-commerce Infrastructure for WSU. HigherOne was the successful vendor from an RFP. Project will encompass Cashiering, Credit Card, eCheck payments, Web Site e-commerce and student account updates to PeopleSoft.

Expected Completion Date: April 8, 2016

■ In Progress (At Risk)

Connectivity was finally achieved between Oracle Managed Cloud Services & CashNet Corporate servers on Monday 7/6/2015.

The CashNet team has communicated that they are uncertain about meeting the most recent Go-Live date of September 16th and asked us to consider alternate times.

In light of their request and considering several other struggles they seem to be having with other aspects of our system design, we requested that the Go-Live date be moved to October 14th, 2015. CashNet has agreed to this date.

Irregardless of the September 16th Go-Live date or any date after, there is not adequate time to implement the ePayment Module by early December. Cashnet is requesting 12 to 14 weeks of implementation time for ePayments. Their procedure is to wait 3 to 4 weeks between project phases to allow for system stabilization. Given those, the December Closure, as well as Spring semester startup, it is our intention to bring ePayments online in February or early March of 2016. This should allow time to introduce ePayments during the Spring term, yet after the majority of tuition has been collected. The system will then be online for new students attending ALIVE. ALIVE attendees can be exposed to the new environment and be able to sign up for any pertinent CashNet accounts.

On 7/22/15 during a working meeting, we were able to get Cashnet to pay particular charges in PeopleSoft. Testing is ongoing and we are in the process of responding on both the PeopleSoft account lookup specification as well as the AIMS Parking Specification.

Student Financials Data Warehouse

This project will bring essential Student Financials data into the new Data Warehouse. The data will be validated and ready for reporting in OBIEE.

Expected Completion Date: January 8, 2016

■ In Progress (On Schedule)

The project will happen in multiple phases. Once the first phase is complete we will have a better idea of how long the following phases will take. Phase one will cover the following: Identify records and fields; Create sample queries in Campus Solutions; Review records, fields and queries; Provide an estimate on time required to process

records and fields through the RPD; Analyze tables included in phase one to find any common joins/look up tables which can be combined; Write SQL to load data from Campus Solutions to RPD; Review and update flags; Complete OBIEE level joins; and validate Campus Solutions vs OBIEE Results.

Student Records

Campus Solutions Class Scheduler

Create roles and components necessary to give access to department and college schedulers to class section update in the SIS. Will allow direct update of class schedule information while providing mechanisms to control what data is updated as well as when it is open for update. The project will allow schedulers to perform their work within one system, and allow the legacy ROOMS system to be retired.

Expected Completion Date: December 15, 2015

■ In Progress (On Schedule)

Preparing for Summer 2016 with revised UPK and additional training. Also, reserve capacity will begin to be used as well.

Cancellation of Enrollment System

This system allows students to request cancellation of their enrollment on or after the first day of the term. In addition, offices are notified that a request for cancellation has been entered. This system will be both external to myWSU with some development within myWSU as well.

Expected Completion Date: April 26, 2016

■ In Progress (On Schedule)

Web service to provide accurate enrollment information for cancellation system is active and being tested.

eXplorance Blue Check Box

Project to create a checkbox on the first row of Instructor Assignment information for each class section that indicates whether the assigned instructor should be evaluated in eXplorance Blue course evaluation system.

Expected Completion Date: October 1, 2015

■ In Progress (On Schedule)

Check box for Course Evaluation is still planned for this year, expecting changes in the fall.

Final Grade Roster F Grades - Last Date Attended

Provide records and interface changes to require faculty to assign a Last Date of Attendance for non-earned F grades.

Expected Completion Date: November 13, 2015

■ In Progress (On Schedule)

Last Date of Attendance and Z grades are ready in production. CAF fields and modifications to Faculty Center will go into production on August 7.

OBIEE Subject Validation - Student Records

The purpose of this project is to identify appropriate records, views and fields in Campus Solutions for Student Records that should be populated in the warehouse.

Expected Completion Date: September 30, 2015

■ In Progress (At Risk)

Enterprise Systems Student Records subject area is 95% built and all records have been checked. Expect to begin validation process early in fall semester.

Official Transcript External Interface

This project will allow the use of a third-party software platform to request and process official transcript requests.

Expected Completion Date: August 14, 2015

■ In Progress (At Risk)

Project is in the unit testing phase. Software and servers are in place and business process and testing are in progress.

Technical

Robo Registrar

This project will facilitate the installation, configuration and implementation of Robo Registrar in a production environment. Robo Registrar provides official transcripts to students utilizing information provided by Washington State University's Student Information System. This will automate the request and generation of the transcripts and eliminate the manual process currently used.

Expected Completion Date: August 28, 2015

■ In Progress (On Schedule)

The Robo Registrar test environment has been completely setup and Enterprise Systems is working to ensure communications between the application server, hosted on campus, and Oracle Cloud Services is uninhibited. Currently communications are failing and preventing testing from occurring. The production environment has also been completely setup but needs to be configured after successful testing in the test environment. Enterprise Systems is still addressing an issue with locally printed transcripts with the vendor and hopes to have this resolved by August 10, 2015.

Deferred

Audit Tables for Student Financial Services

The purpose of this project is to develop a process to identify and track historical changes that occur on critical Financial Aid Tables.

Expected Completion Date: TBD

■ Deferred

Audit Tables for Student Financial Services project is being deferred at this time. There is already an initiative underway to develop an audit process for Checklists in PeopleSoft Campus Solutions.

BN Bookie Charges on Student Accounts

Asst VP Johnston has requested that the SIS post up to \$600 in Books and education related expenses from the Student Book Corporation onto the Student Account. Project will be coordinated and implemented in conjunction with Barnes & Noble Corporate Staff.

Expected Completion Date: TBD

■ Deferred

BN Bookie Charges on Student Accounts has been deferred at this time. Enterprise Systems is waiting for clarification on whether or not this project will move forward for Fall 2015. Concerns have been raised about the process and how it will interface with FERPA requirements and standards. A decision is needed as soon as possible if we plan to implement for Fall 2015.

Financial Aid Accept Decline Awards Self Service Messaging

Have a page come up after the student hits submit on the Accept/Decline Award that then would provide the information for each of the actions related to the loan item type (i.e. if they accepted the Staffords-MPN/Entrance info, if they declined the PLUS- what to do to have them re-offered in the future, etc.). Since that would be a bolt on page, rather than a mod to the delivered self service page, it would be easier to implement as well as maintain. Also create a page that Student Financial Services would maintain with the messaging, so they can update it whenever they need/want to.

Expected Completion Date: December 1, 2015

■ Deferred

This project is currently deferred until 9/14/15 per project request form. Once the project has started, Student Financial Services wants to create a page that comes up after the student hits submit on the Accept/Decline Award that then would provide the information for each of the actions related to the loan item type (i.e. if they accepted the Staffords-MPN/Entrance info, if they declined the PLUS- what to do to have them re-offered in the future, etc.). Also create a page that Student Financial Services would maintain with the messaging, so they can update it whenever they need/want to. Have scheduled the first planning meeting for Sept. 16th at 11am.

Housing Payment Plan Billing

Incorporating housing payment plan billing into standard monthly billing run by University Receivables.

Expected Completion Date: TBD

■ Deferred

Enterprise Systems, University Receivables and Housing and Dining Services and via the tuition payment plan task force have determined the project should be deferred at this time, but will be addressed in the course of the CashNet Point of Sales implementation.

SNG Reporting Changes

Need to modify the SNG Reporting modification in the SIS so that it pulls from Student Records data for enrollment information versus FA Term. In 2013/2014 and 2014/2015 Enterprise Systems extracted SR enrollment data and blended the delivered report data together using MS Access. Add some other enhancements for 2015/2016 reporting, along with changes made by WSAC. Enhancing this process will allow for faster uploading of data so that Student Financial Services staff have the edits to review and fix sooner than the current 8 days prior to the report due date.

Expected Completion Date: TBD

■ Deferred

Project is being placed on the “Deferred” list until Washington State has closed the biennial legislative session, which is going into a 2nd special session through June now. Until final laws and decisions are made on the SNG program, we won’t have any new legislation or changes to work with. We will move this back to an active project and update the due date at that time.

Future

Blue College of Education On-board

Expected Completion Date: TBD

■ Not Started

Project is currently in the initial discussion and planning phase.

Blue College of Medical Sciences On-board

Expected Completion Date: TBD

■ Not Started

Project is currently in the initial discussion and planning phase.

Pell & State Need Grant Reconciliation

The purpose of the project is to develop a process to assist with Pell and State Need Grant (SNG) reconciliation.

Expected Completion Date: TBD

■ Not Started

Project is in initial discussion and planning phases. It will remain categorized as Future Project until we reach some decisions on how and when we want to approach project. At that time it will be reclassified under Financial Aid Category.

Population Update Inactive Aid Files

The purpose of this project is to develop a process that will identify and update inactive Financial Aid files.

Expected Completion Date: TBD

■ Not Started

This project is currently in the initial discussion and planning phase. It will remain categorized under Future Projects until we reach some key decisions on how and when to move forward. At that time, project will be reclassified under active Financial Aid project.

Single Sign On Student Financial Services Documents

Expected Completion Date: TBD

■ Not Started

Project is currently in the initial discussion and planning phase and may be implemented in future if needed.

PROJECTS COMPLETED THIS MONTH

CollegeNet Annual Changes

This project tracks all of the work related to changes to the CollegeNet Application file for the admissions cycle beginning August 1, 2015

Expected Completion Date: July 31, 2015

■ Completed

Financial Aid 3rd Party Access Change Date

Student Financial Services would like to have a date show up on the WSU Staff Administrative page when an update occurs from the student on their 3rd Party Access.

Expected Completion Date: August 1, 2015

■ Completed

Financial Aid Self Service Communications Center

The Financial Aid Self-Service Communications Center (FASSCC) project is a spin-off and extension of the original Self-Service Improvement requests submitted by Student Financial Services. This project's goal is to make communications available to students in their student center.

Expected Completion Date: July 13, 2015

■ Completed

Financial Aid Self Service Display Award Activity

The Financial Aid Self-Service Display Award Activity (FASSDAA) project is a spin-off and extension of the original Self-Service Improvement requests submitted by Student Financial Services. This project's goal is to make Financial Aid Award Offered and Disbursed Activity available to students in their student center, and allow them to view Offered and Disbursed Detail based on an As of Date.

Expected Completion Date: July 31, 2015

■ Completed